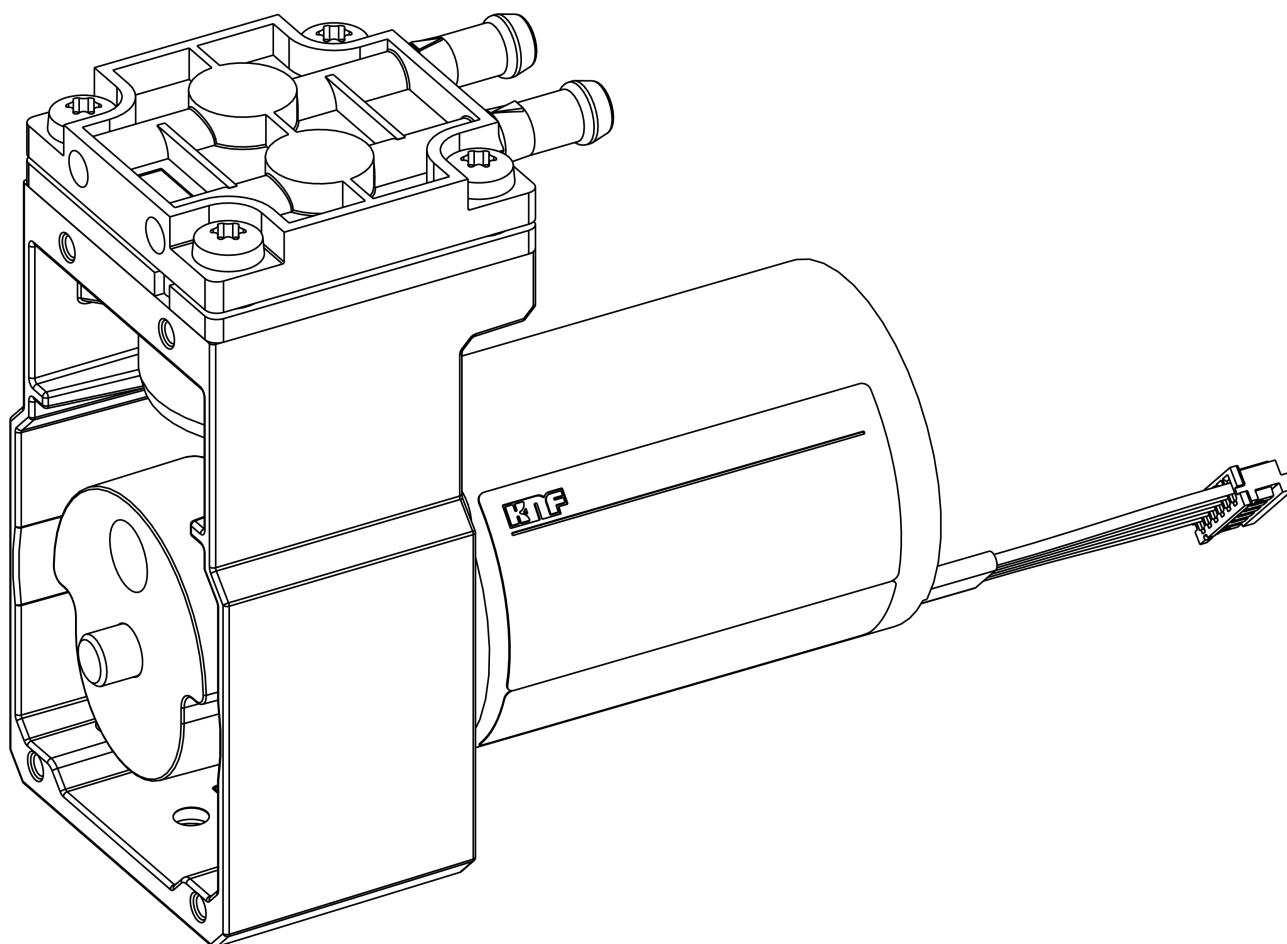


OEM

NPK012
TRANSLATION OF ORIGINAL OPERATING AND
INSTALLATION INSTRUCTION
ENGLISCH

SWING PISTON PUMP



Notice!

Before operating the pump and accessories, read and observe the operating and installation instructions as well as the safety information!

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1 About this document

1.1 Using the operating and installation instructions

The operating and installation instructions are part of the pump.

- In the event of uncertainties with regard to the content of the operating and installation instructions, please contact the manufacturer (contact data: see www.knf.com). Please have the type and serial number of the pump ready.
- Read the operating and installation instructions before you commission the pump.
- Give the operating and installation instructions only completely and unchanged to the next owner.
- Keep the operating and installation instructions within reach at all times.

Project pumps For customer-specific project pumps (pump models that begin with "PJ" or "PM"), there may be deviations from these operating and installation instructions.

- For project pumps, also observe the agreed specifications.

Optional contents Project-specific options may be included in the operating and assembly instructions. These are marked with "Optional". It is also possible that project-specific deviations are not included in the operating and assembly instructions.

1.2 Exclusion of liability

The manufacturer assumes no liability for damages and malfunctions resulting from failure to observe the operating and installation instructions.

The manufacturer assumes no liability for damages and malfunctions resulting from changes or modifications to the device and improper handling.

The manufacturer assumes no liability for damages and malfunctions resulting from impermissible spare parts and accessories.

1.3 Symbols and markings

Warning notice



A notice that warns you of danger is located here.

Possible consequences of a failure to observe the warning notice are specified here. The signal word, e.g., Warning, indicates the danger level.

- Measures for avoiding the danger and its consequences are specified here.

Danger levels

Signal word	Meaning	Consequences if not observed
DANGER	warns of immediate danger	Death or serious injury or serious damage will result.
WARNING	warns of possible danger	Death, serious injury or serious damage is possible.
CAUTION	warns of a possibly dangerous situation	Minor injury or damage is possible.
NOTICE	Warns of possible damage	Damage is possible.

Tab.1 Danger levels








Other notices and symbols

→ An activity to be carried out is specified here (a step).

1. The first step of an activity to be carried out is specified here. Other sequentially numbered steps follow.

i This symbol indicates important information.

Explanation of pictograms

Pictogram	Meaning
	General warning symbol
	Warning of hot surface
	Warning of electrical voltage
	Warning of poisonous substances
	Warning of hand injuries through crushing
	Observe the operating instructions
	General mandatory sign

Tab.2 Explanation of pictograms

2 Safety



Observe the safety notices in Chapters 6 *Installation and connection* and 7 *Operation*.

2.1 Personnel and target group

Personnel Make sure that only specially trained and instructed personnel work on the pumps. This applies, in particular, to mounting, connection and servicing work.

Make sure that the personnel have read and understood the operating instructions, particularly the chapter on safety.

Target group	Target group	Definition
	User	Employee
	Specialized personnel	Specialized personnel are personnel who - have relevant professional training in the field covered in the particular section of text; - have current knowledge of the field covered in the particular section of text.

Tab.3 Target group

Who-does-what matrix	Lifecycle phase	User	Specialized personnel
	Transport		X
	Mounting		X
	Connection		X
	Commissioning	X	X
	Operation	X	X
	Servicing		X
	Troubleshooting		X
	Disposal		X

Tab.4 Who-does-what matrix

2.2 Responsibility of the operator

The pumps are produced in accordance with the generally recognized rules of engineering, as well as the occupational health, safety and accident prevention regulations. Nevertheless, dangers can arise during their use that lead to injuries to the user or third parties or to damage to the pump or other property.

Only use the pumps in perfect technical condition, for their intended use, safely and with an awareness of the dangers and in observation of the operating and installation instructions.

The components that are to be connected to the pumps must be designed according to the pneumatic data of the pumps.

When connecting the pumps to the electrical power, observe the corresponding safety rules.

Make sure that no hazardous situation, physical harm or impairment of the pump can occur.

Operating parameters Only operate and install the pump under the operating parameters and operating conditions described in Chapters 2.4 *Operating conditions* and 3 *Technical data*.

2.3 Working in a safety conscious manner

Observe the regulations on accident prevention and safety during all work on the pumps and during operation.

Avoid contact with the pump heads and housing parts because the pump heats up during operation.

When working on the pump, make sure that the pump is disconnected from mains and without power.

When connecting the pump to the electrical mains, observe the corresponding safety rules.

Ensure that no hazards arise from gas flowing when gas connections are open, from the effects of noise or from hot, corrosive, dangerous and environmentally hazardous gases.

Make sure that an EMC-compliant installation of the pump is ensured at all times to prevent the occurrence of dangerous situations.

2.4 Operating conditions

Only use the pump in perfect technical condition, for its intended purpose, safely and with an awareness of the dangers and in observation of the operating instructions.

Only install and operate the pumps in accordance with the operating parameters and conditions described in Chapter 3 *Technical data*.

Only pumps that are fully assembled and in the condition as delivered may be operated.

Make sure that the installation location is dry and that the pump is protected from rain, splash water, gushing water, dripping water and other contamination.

Check the tightness of the connections between the pipes of the application and the pump (or the connection of the pump) at regular intervals. Leaky connections carry the risk of releasing dangerous gases and vapors from the pump system.

2.5 Media

Requirements of pumped media

Before transferring a medium, check whether the medium can be transferred without risk in the specific application.

Take note of any change in the state of matter (condensation, crystallization).

Before using a medium, check the compatibility of the media-contacting components (see 3 *Technical data*) with the medium.

Risk of dangerous gas mixtures during pump operation if the sealing lip breaks: Depending on the medium being transferred, breakage of the sealing lip can result in a dangerous mixture if the medium mixes with the air in the compressor housing.

Only transfer gases that remain stable under the pressures and temperatures that arise in the pump.

Handling of hazardous media

Make sure that a dangerous situation cannot arise as a result.

When pumping hazardous media, observe the safety regulations for the handling of said media.

Handling of combustible media

Note that the pump is not designed to be explosion-proof.

Make certain that the temperature of the medium is always sufficiently below the ignition temperature of the medium so as to prevent ignition or explosion. This also applies for abnormal operating situations.

Note that the temperature of the medium increases when the pump compresses the medium.

Therefore, make certain that the temperature of the medium also remains sufficiently below the ignition temperature of the medium even when it is compressed to the maximum permissible operating pressure of the pump. The maximum permissible operating pressure of the pump is stated in Chapter 3 *Technical data*.

Make certain that the permissible ambient temperature (see 3 *Technical data*) is not exceeded.

Where applicable, also take into account external energy sources (such as radiated heat sources) that could additionally heat the medium.

In case of doubt, contact KNF Customer Service.

2.6 Use

2.6.1 Proper use

The pumps are intended exclusively for transferring gases and vapors.

The pumps are intended exclusively for operation in indoor areas and in non-explosive atmospheres.

2.6.2 Foreseeable misuse

The pumps must not be operated in explosive atmospheres.

The pumps are not suitable for transferring the following:

- Dusts
- Liquids
- Aerosols
- Biological and microbiological substances
- Fuels
- Explosives and flammable materials
- Fibers
- Oxidizing agents
- Foodstuffs.

As standard, the pumps must not be used for simultaneous generation of a vacuum and positive pressure.

This function can be made possible on a project basis following consultation with KNF Customer Service.

Do not apply positive pressure to the inlet of the pump.

This function can be made possible on a project basis following consultation with KNF Customer Service.

2.7 Directives and standards

EU/EC
Directives

Installation declaration – for partly completed machinery

With respect to the Machinery Directive 2006/42/EC, the pumps are partly completed machinery and are, therefore, to be regarded as not ready for use. Partly completed machinery may not be commissioned until it has been determined that the machine into which the partly completed machinery is to be installed complies with the provisions of the Machinery Directive 2006/42/EC. The following fundamental requirements of Annex I of Directive 2006/42/EC (general principles) are applied and observed:

- General principles no. 1

- No. 1.1.2. / 1.1.3. / 1.3.1. / 1.3.3. / 1.3.4. / 1.4.1. / 1.5.8. / 1.5.9. / 1.7.4. / 1.7.4.1. / 1.7.4.3.

Standards The following standards apply:

- EN IEC 61000-6-2
- EN IEC 61000-6-3
- EN IEC 63000

The protective goals of the following directive(s) are achieved:

- Directive 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment (Annex II changed by delegated Directive (EU) 2015/863 of the Commission)

2.8 Customer service and repair

Customer service and repairs The pump is maintenance-free. However, KNF recommends periodic inspection of the pump for obvious changes in noise or vibration.

Only have repairs to the pumps performed by qualified KNF personnel.

Housings with electrically live components may only be opened by specialist personnel.

2.9 Disposal

Environmental protection Store the pump and all accessories in accordance with the environmental provisions. Observe national and international regulations. This applies in particular to parts that are contaminated with toxic substances.

If you no longer need your packaging materials (e.g. for return shipment or other transport of the device), dispose of them in an environmentally friendly manner.

Old devices must not be disposed of with household waste. Proper disposal and recycling helps to protect natural resources and the environment. The end user is responsible for disposing of old devices according to national and international regulations. Alternatively, KNF products (old devices) may also be returned to KNF for a fee (see chapter *11 Returns*).

3 Technical data

Technical data

Pump materials

Assembly	Material
Ribbed plate, cylinder	PPS
Sealing lip	PTFE compound
Valve plate	FPM
Retainer plate	Aluminum
Screw	Galvanized steel

Tab.5 Pump materials

Pneumatic values

Parameter	Value NPK012PR	Value NPK012VA
Max. permissible operating pressure [bar rel*]		
-Continuous operation	2.5	1.0
-Interm. operation	5.0	-
Ultimate vacuum [mbar abs.]	220	140
Flow rate at atm. pressure [l/min]**	12.0 ± 10%	13.5 ± 10%

Tab.6 Pneumatic values

*bar rel relative to 1013 hPa

**Liters in the standard state based on ISO 8778 and ISO 21360-1/2 (1013 hPa, 20°C)

Pneumatic connections

Pump type	Value
NPK012	Hose connection ID 6

Tab.7 Pneumatic connections

Electrical data

Parameter	Value NPK012
Voltage [V]	24
Frequency [Hz]	-
Power P ₁ [W]	43
Max. current draw [A]	1.8
Motor protection class	IP 20
Max. permissible supply voltage fluctuations	± 10%

Tab.8 Electrical data

Weight

Pump type	Weight [kg]
NPK012	approx. 0.6

Tab.9 Weight

Other parameters

Parameter	Value NPK012PR	Value NPK012VA
Permissible ambient temperature [°C]	+ 5 to + 40	
Permissible media temperature [°C]	+ 5 to + 60	
Max. surface temperature* [°C]	+ 150	+ 120
Dimensions	See Chapter 6.1 <i>Installing the pump</i> Fig. 3	
Highest permissible relative air humidity of the environment	80% for temperatures up to 31°C, decreasing linearly to 50% at 40°C.	
Maximum installation altitude [m above sea level]	2000	
Pump protection class (DIN EN 60529 / IEC 60529)	IP 00	
Starts against:		
- Pressure [bar gauge]	5.0	1.0
- Vacuum [mbar abs.]	220	140

Tab.10 Other parameters

**Value measured at pump head*

4 Product description

Design

- 1 Pneumatic pump outlet
- 2 Pneumatic pump inlet
- 3 Motor
- 4 Pump head

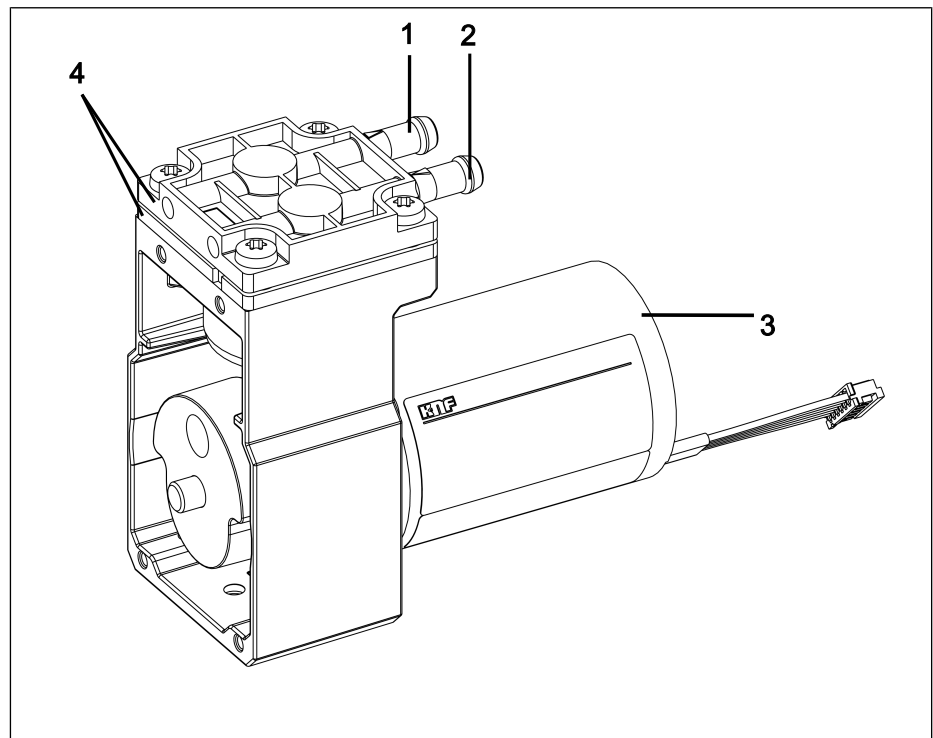


Fig.1 Design NPK012

Function of swing piston pump

- 1 Inlet valve
- 2 Outlet valve
- 3 Transfer chamber
- 4 Retainer plate
- 5 Sealing lip
- 6 Eccentric
- 7 Connecting rod
- 8 Compressor housing

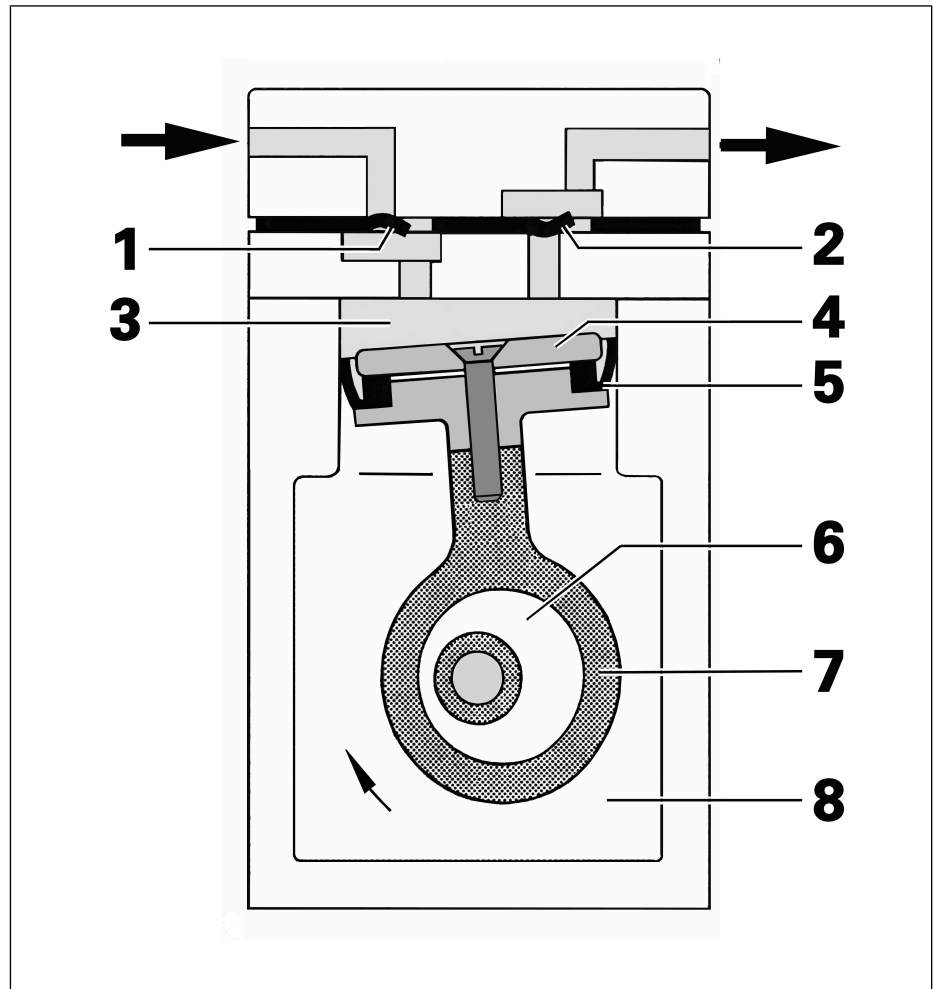


Fig.2 Function principle of swing piston pump

Swing piston pumps transfer, compress and evacuate air.

The swing piston, consisting of retainer plate (4) and sealing lip (5), is moved up and down by the eccentric (6) and the connecting rod (7). In the downwards stroke, the swing piston aspirates the gas to be transferred via the inlet valve (1). In the upwards stroke, the swing piston presses the medium out of the pump head via the outlet valve (2). The swing piston is sealed at the pump housing by a sealing lip (5) and functions oil-free.

5 Transport

General



Personal injury and/or property damage due to incorrect or improper transport of the pump

In the event of incorrect or improper transport, the pump can fall down, be damaged or injure persons.

- Use suitable auxiliary means if necessary (carrying strap, lifting gear, etc.).
- Where appropriate, wear suitable personal protective equipment (e.g., safety shoes, safety gloves).



Risk of injury from sharp edges on the packaging

There is a risk of injury from cutting on the sharp edges when grabbing corners or when opening the packaging.

- Where appropriate, wear suitable personal protective equipment (e.g., safety shoes, safety gloves).

- Transport the pump in the original packaging to the installation location.
- Keep the original packaging of the pump (e.g. for later storage).
- Inspect the pump for transport damage after receiving it.
- Document any transport damage that has occurred.
- Remove any transport safeguards on the pump prior to commissioning.

Parameter

Parameter	Value
Storage temperature [°C]	+ 5 to + 40
Transport temperature [°C]	- 10 to + 60
Permissible humidity (non-condensing) [%]	30 to 85

Tab.11 Transport parameters and storage parameters



Prior to commissioning, make sure that the pump has reached the ambient temperature (3 *Technical data*).

6 Installation and connection

Only install the pumps in accordance with the operating parameters and conditions described in Chapter 3 *Technical data*.

→ Observe the safety instructions (see Chapter 2 *Safety*).



Risk of dangerous gas mixtures during pump operation

Depending on the medium being transferred, breakage of the media-contacting components can result in a dangerous mixture if the medium mixes with the air in the compressor housing or the surroundings.

→ Before using a medium, check the compatibility of the media-contacting components (see 3 *Technical data*) with the medium.

6.1 Installing the pump

→ Store the pump at the installation site to allow it to adapt to the ambient temperature before installation (condensation must not be allowed to form).



Risk of injury from sharp edges on motor

There is a risk of injury from cutting on the sharp edges when grabbing the pump on the motor.

→ Where appropriate, wear suitable personal protective equipment (e.g., safety shoes, safety gloves).

Mounting dimensions → For mounting dimensions, see the following illustrations:

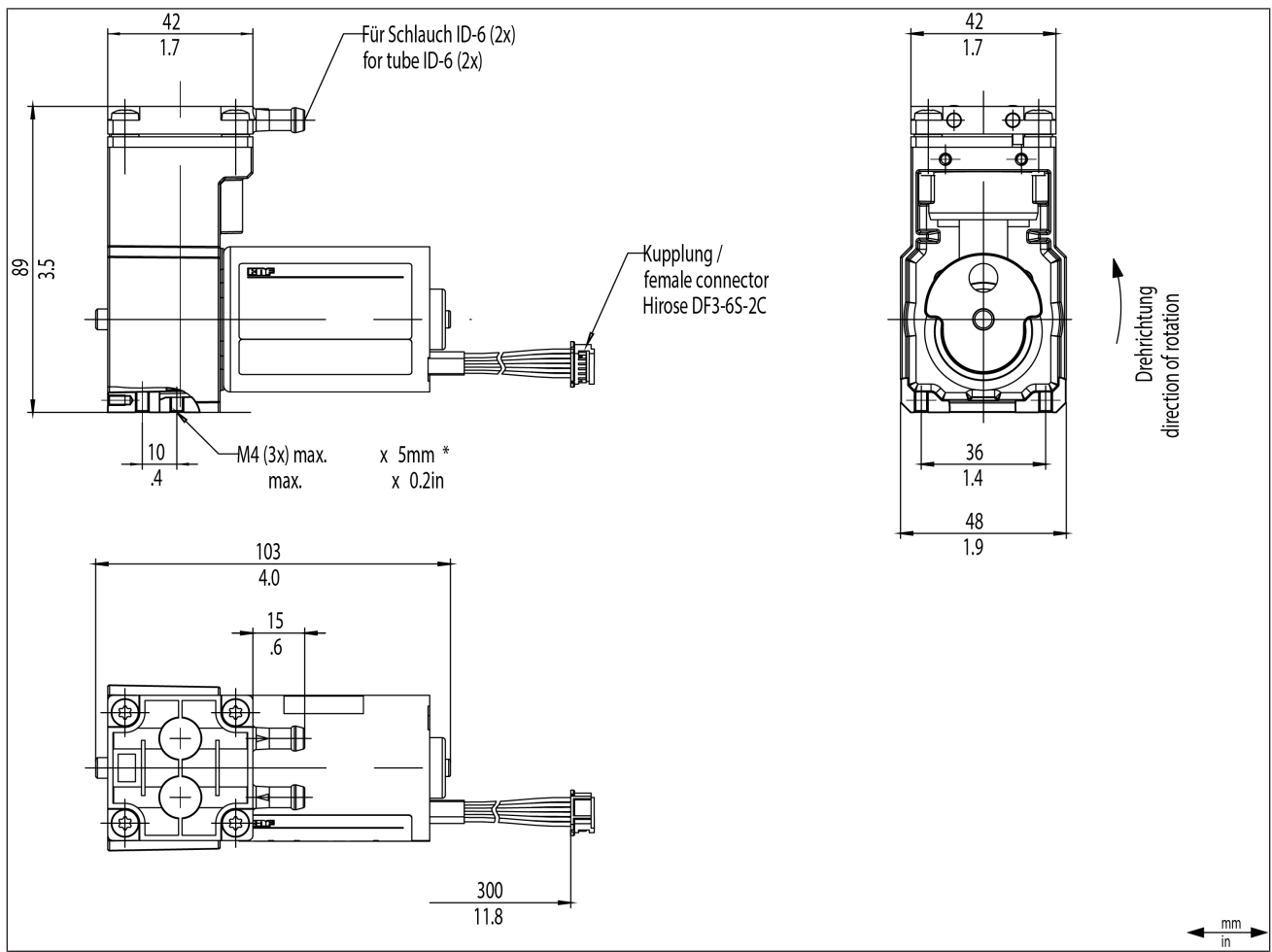


Fig.3 Mounting dimensions pump series NPK012
*Maximum screw-in depth

Cooling air supply



Danger of burning on hot surfaces

Hot surfaces could occur if the pump overheats.

- When installing the pump, make sure that sufficient cooling air infeed and discharge is ensured.

Proximity to hot pump parts

- During installation, make sure that no combustible or thermally deformable objects are positioned in proximity to hot pump parts (head, motor).

Installation location

- Make sure that the installation location is dry and that the pump is protected from rain, spray water, splash water, dripping water and other contaminants.
- Make sure the installation location allows access for servicing.
- Make sure that the pump is securely attached to the intended fastening holes.
- Install the pump at the highest point in the system to prevent condensate from collecting in the pump head.
- Protect the pump from dust.
- Protect the pump from vibration and impact.

- Installation position → The pump can be operated in any installation position. Use metal screws to fasten the pump at the indicated attachment points. Observe the specifications of the selected fasteners.
- Protection against foreign objects → Protect the pump against contact and the ingress of foreign bodies.

6.2 Electrical connection



Danger to life from electric shock

- Only have the pump connected by an authorized specialist.
- Only have the pump connected if the power supply is disconnected.

- When connecting to a power source, observe the applicable standards, regulations, directives, and technical standards.
- Install a device for separating the pump motor from the electrical grid in the electrical installation (e.g. in accordance with EN 60335-1).
- Protect the pump motors, e.g., in accordance with EN 60204-1 (over-current protection, overload protection).
- The drives may only be operated in an SELV circuit.



The control lines of the BLDC motor are only protected to a voltage of up to 1.5 kV (acc. to HBM ESD rating). If higher ESD requirements are needed, measures are to be provided by the owner himself.

- i** Refer to the type plate for the maximum current consumption of the pump.
- Install an Emergency Off device such that it is not possible for there to be an automatic restart or for hazardous situations to persons and property to occur.
- Install the pumps in such a way that it is not possible to touch electrically live parts (electrical connection).



The ground potential of the power supply, the interface(s) and the pump housing are to be at the same potential. Compensating currents via the drive controller are to be prevented as they may result in the destruction of the electronics. A sufficient potential equalization in accordance with EN 60479-1 is to be dimensioned.

- Fastening the connection cables → Fasten the connection cables so that
- the cables do not come into contact with movable or hot parts.
 - the cables cannot be worn or damaged on sharp corners or edges
 - no tensile and pressure forces are exerted on the connection point of the cables (strain relief)

Connecting the pump

1. Confirm that the power supply meets the parameters listed on the pump type plate. Refer to the pump type plate for the rated current draw.

i The supply voltage may deviate by maximum +10% or –10% from the values on the type plate.

2. Electrically connect the pump.

**NOTICE**

Observe the correct sequence for connecting the drive controller

→ Supply drive controller with an operating voltage.

→ Apply control voltage.

**NOTICE**

Ensure the correct polarity. With brushless DC motors (indicated by a B at the end of the type designation), incorrect polarity will result in damage to the electronics.

3. Connect the signal connector according to Signal connector.

Connection diagram for motor controller

Motor				
Plug connection		Hirose DF3-6S-2C (cable: AWG 26)		
PIN assignment				
Designation	Cable color	PIN	Function	Description
Supply voltage	Red	6	24V±10%	DC
GND potential	Black	1	0V	
Cycle speed setpoint	Blue	3	20 ± 5 kHz	TTL signal
Tachometer signal	Green	4	6 pulses/revolution	50% PWM TTL signal Max. 2mA
Motor ON/OFF	White	2	LOW signal = motor ON HIGH signal= motor OFF	TTL signal
Direction of rotation setting	Yellow	5	LOW signal = CCW HIGH signal= CW	TTL signal
Permissible PWM signal range*				
Cycle speed setpoint according to pump type (Max. speed at 0% PWM)			PR	VA
			30...0%	50...0%

Tab.12 Connection diagram for drive controller NPK 012_DC-B-M

*See Chapter 7.3 Control functions DC-B-M

6.3 Pneumatic connection



Personal injury or property damage through ejected plugs

If not removed, the plugs on the outlet of the pump can be ejected during operation by the resulting overpressure.

→ Remove the plugs during installation.

→ Wear appropriate personal protective equipment.

- | | |
|----------------------|--|
| Connected components | → Only connect components to the pump that are designed for the pneumatic data and thermal requirements of the pump. (see Chapter 3 <i>Technical data</i>). |
| Pump discharge | → Discharge the possibly hot pump discharge at the pneumatic outlet of the pump safely (with regard to medium and noise). |
| Decoupling | → KNF recommends mechanically decoupling the pump from the pipe system, e.g., through the use of flexible hoses or pipes. In this way it is possible to prevent the transfer of possible pump vibrations and noises to the system. |

Connecting the pump



A marking on the pump head indicates the flow direction.



Risk of injury due to mixing up inlet and outlet

Mixing up the inlet and outlet may cause breakage of components connected at the inlet and outlet.

→ Observe the marking of inlet and outlet on the pump head.

1. Remove the protective plugs from the hose connection threads.
2. Connect the suction line and the pressure line (for mounting dimensions, see Chapter 3 *Technical data*).
3. Lay the suction line and pressure line with a descent so that no condensate can run into the pump.



Pneumatic noises can be reduced or dissipated by using a silencer.

7 Operation

7.1 General



Risk of burns from hot pump parts and/or hot medium

Some pump parts may be hot during or after operation of the pump.

- Allow the pump to cool after operation.
- Take protective measures to protect against touching hot parts.



Risk of pinch point injury from moving components
Reaching into the open compressor housing during pump operation may result in a pinch point injury.

- Avoid reaching into the compressor housing.
- To avoid injury the compressor housing should be covered or installed in way that prevents finger access.



Risk of injury from bursting hoses during pressure applications due to excessively high temperatures

When operating the pump in pressure applications, hoses that are not designed for the head temperatures of the pump at the respective operating point could become porous and burst.

- Use temperature-resistant pressure hoses at the pneumatic connections.
- Wear protective equipment if necessary (e.g., safety gloves, hearing protection).



Injury to eyes

Coming too close to the inlet/outlet of the pump may result in injury to the eyes due to the present vacuum/operating pressure.

- Do not look into the pump inlet/outlet during operation.

- Only operate the pumps under the operating parameters and operating conditions as described in Chapter 3 *Technical data*.
- Ensure the proper use of the pumps (See Chapter 2.6.1 *Proper use*).
- Rule out the possibility of foreseeable misuse of the pumps (see chapter 2.6.2 *Foreseeable misuse*).
- Observe the safety instructions (Chapter 2 *Safety*).

- The pumps are built-in devices. Before they are commissioned, it must be ensured that the machines or systems into which the pumps are installed comply with the relevant provisions.



Risk of bursting of pump head due to excessive pressure increase

- Do not exceed the maximum permissible operating pressure (see 3 *Technical data*).
- Monitor the pressure during operation.
- If the pressure exceeds the maximum permissible operating pressure of the pump: Switch the pump off immediately and remedy the malfunction (see Chapter 9 *Störung beheben*).
- Only throttle or regulate the air or gas quantity on the inlet line to prevent the maximum permissible operating pressure from being exceeded.
- If the air quantity or gas quantity on the outlet line is throttled or regulated, make sure that the maximum permissible operating pressure at the pump is not exceeded.
- Ensure that the pump outlet is not closed or restricted.



Excessive pressure, with all of the associated hazards, can be prevented by means of a bypass line with a pressure relief valve between the outlet and inlet of the pump. Further information is available from KNF Customer Service (contact data: see www.knf.com).



Operation with open gas connection at the inlet can result in contaminants and objects being drawn in.

Pump standstill → When the pump is at a standstill, establish normal atmospheric pressure in the lines.

Vapors as medium The service life of the sealing lip can be extended by preventing the formation of condensate in the pump. Therefore:

- Perform any work with saturated or near-saturated vapors only with a warm pump.
- KNF recommends: When transferring aggressive media, flush the pump before switching off (see Chapter Flushing the pump) to extend the service life of the sealing lip.

7.2 Information on switching the pump on and off

Switching on the pump

i The pump may start up against pressure and/or vacuum during switch-on (see 3 *Technical data*). This also applies during operation after a brief power failure.

→ Ensure that there is no pressure and/or deep vacuum in the lines when switching on.

Switching off/decommissioning the pump

→ Establish normal atmospheric pressure in the lines (relieve pump pneumatically).

Recommissioning → Before recommissioning, observe the applicable standards, guidelines, regulations and technical standards at the electrical connection.

Inspecting the pump → Inspect the pump periodically for external damage or leakage.

7.3 Control functions DC-B-M

7.3.1 Speed specification

Speed without external speed setting

The motor operates the pump at a non-variable speed over the entire permissible pressure range.

Speed with external speed setting

The motor operates the pump at a variable speed between n_{\min} and n_{\max} . The speed is specified by means of the control voltage (U_{ctrl}).

Specification of the speed is performed via the blue lead (see Tab. 12).

7.3.2 Speed output

The speed is output via the green lead (see Tab. 12).

The drive controller generates a speed-synchronous square frequency (see Fig. 4).

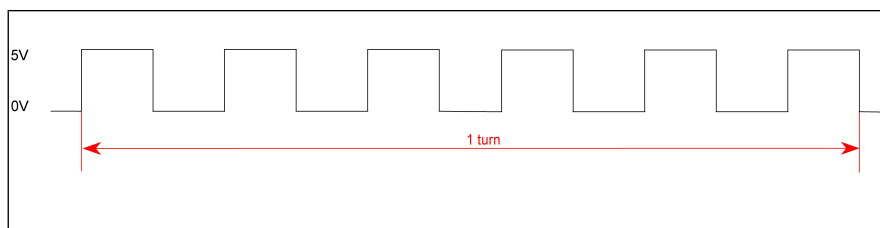


Fig.4 Speed output

7.3.3 Input signal for direction of motor rotation

The input signal for direction of motor rotation is applied via the yellow lead (see Tab. 12).

7.3.4 Input signal for remote ON/OFF

The input signal for remote ON/OFF is applied via the white lead (see Tab. 12).

7.4 Intermittent operation (NPK012PR)

Switch-on duration/pulsed operation

At pressures in excess of 2.5 bar, the switch-on duration must be limited. We recommend a maximum switch-on duration of 15 min followed by a rest time of equal length.

The switch-on duration and switch-off duration are dependent on the heat generated in the pump head as well as its heat dissipation while at rest. If the pump is allowed to cool further, the switch-on duration can be extended or the rest phase shortened.

The maximum permissible temperature in operation should not exceed 150°C at the pump head and 95°C at the motor housing.

See sketch for measuring point:

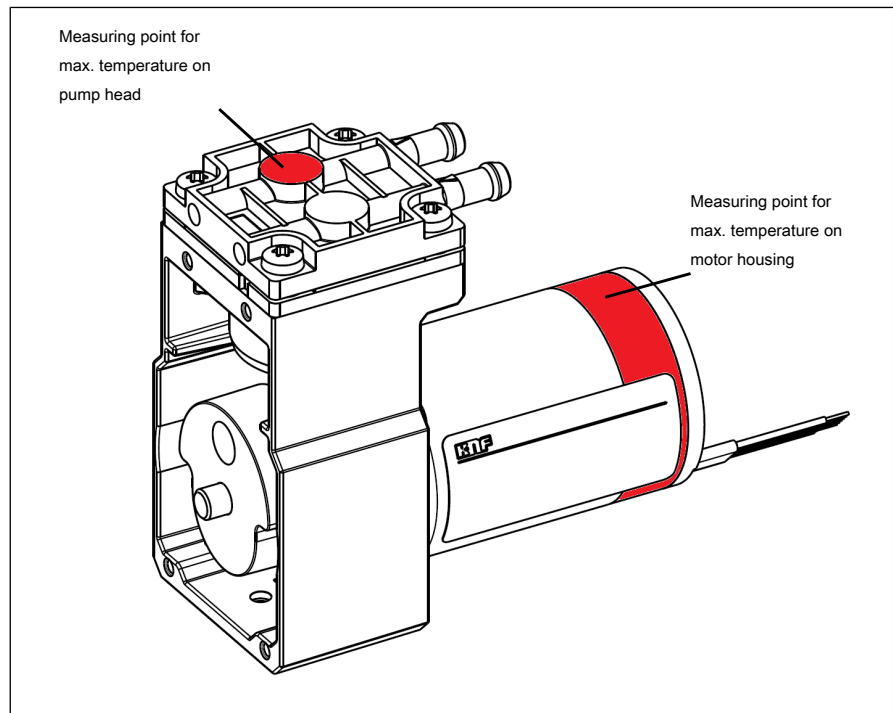


Fig.5 Temperature measuring points NPK012

Contact KNF Customer Service for further information. Contact data: see www.knf.de.

8 Cleaning

8.1 Flushing the pump

When transferring dangerous and environmentally hazardous media, KNF recommends flushing the pump with air at atmospheric pressure for a few minutes prior to switch-off (if necessary for safety reasons: with an inert gas) to extend the service life of the sealing lip.

→ Discharge the media safely.

8.2 Cleaning the pump

Requirements → Pump disconnected from mains and voltage-free



CAUTION

Risk of burns from hot pump parts

The pump head or motor may still be hot after operation of the pump.

→ Allow the pump to cool after operation.



WARNING

Health hazard due to dangerous substances in the pump

Depending on the medium being transferred, caustic burns or poisoning is possible.

→ Wear protective equipment if necessary, e.g., protective gloves, goggles.

→ Clean the pump with suitable measures.



NOTICE

During cleaning work, ensure that no fluids enter the interior of the housing.

→ Only clean the pump with a dry wiping cloth. When cleaning, use no solvents if possible as these can affect the plastic parts.

→ Only use solvents during cleaning if head materials are not corroded (ensure resistance of the material).

→ If compressed air is available, blow out the components.

9 Troubleshooting



Danger: electric shock can be life-threatening.

- All work on the pump may only be performed by an authorized specialist.
- Before working on the pump: Disconnect the pump from the power supply.
- Check and ensure that no voltage is present.

- Allow the pump to cool before troubleshooting.
- Check the pump (see following tables).

Pump not delivering	
Cause	Troubleshooting
Pump is not connected to the electrical mains.	→ Connect the pump to the electrical mains.
No voltage in the electrical mains.	→ Check the circuit breaker for the room and switch it on if necessary.
Pneumatic connections or lines are blocked.	→ Check the connections and lines. → Remove the blockage.
External valve is closed or filter clogged.	→ Check external valves and filters.
Condensation has collected in the pump head.	→ Separate the source of the condensation from the pump. → Flush the pump with air at atmospheric pressure for a few minutes (if necessary for safety reasons: with an inert gas). → Install the pump at the highest location in the system.
Max. voltage range of motor exceeded.	→ Disconnect pump from electrical mains. → The applied voltage must not exceed the value specified in Chapter 6.2 <i>Electrical connection</i> .
Incorrect polarity of the connection leads	→ Disconnect pump from electrical mains. → Ensure correct polarity of the connection leads and connect the pump.

Tab.13

Flow rate, pressure or vacuum too low	
The pump does not reach the performance stated in the technical data or data sheet.	
Cause	Troubleshooting
Condensation has collected in the pump head.	<ul style="list-style-type: none"> → Separate the source of the condensation from the pump. → Flush the pump with air at atmospheric pressure for a few minutes (if necessary for safety reasons: with an inert gas). → Install the pump at the highest location in the system.
There is overpressure on the pressure side and at the same time vacuum or pressure above atmospheric pressure on the suction side.	<ul style="list-style-type: none"> → Change the pneumatic conditions.
Pneumatic lines or connection parts have insufficient cross-sections or are constricted.	<ul style="list-style-type: none"> → Disconnect the pump from the system to determine the output values. → Eliminate any constriction (e.g. valve). → Use lines or connection parts with a larger cross-section if necessary.
Leaks occur at pneumatic connections, lines or pump head.	<ul style="list-style-type: none"> → Eliminate the leaks.
Pneumatic connections or lines are partially or completely blocked.	<ul style="list-style-type: none"> → Check the pneumatic connections and lines. → Remove any parts or particles that are causing blockages.
Head parts are soiled.	<ul style="list-style-type: none"> → Clean the head components.
Sealing lip broken	<ul style="list-style-type: none"> → Stop the pump immediately. → Change the sealing lip (see Servicing).

Tab.14

Pump exhibiting changed running noises and vibrations	
Cause	Troubleshooting
Pump bearing worn or defective.	<ul style="list-style-type: none"> → Determine the cause. → Contact KNF Customer Service.

Tab.15

Fault cannot be rectified

If you are unable to identify any of the specified causes, send the pump to KNF Customer Service (contact data: see www.knf.com).

1. Flush the pump with air for a few minutes (if necessary for safety reasons: with inert gas) at atmospheric pressure to free the pump head of dangerous or aggressive gases (see Chapter Flushing the pump).
2. Clean the pump (see Chapter 8.2 *Cleaning the pump*).
3. Send the pump together with completed Health and Safety Clearance and Decontamination Form to KNF, specifying the pumped medium.

10 Accessories

Accessories	Order number
Inlet filter	319074
Silencer / Muffler	058987
Housing cover set	325019
Base plate set	325020

Tab. 16

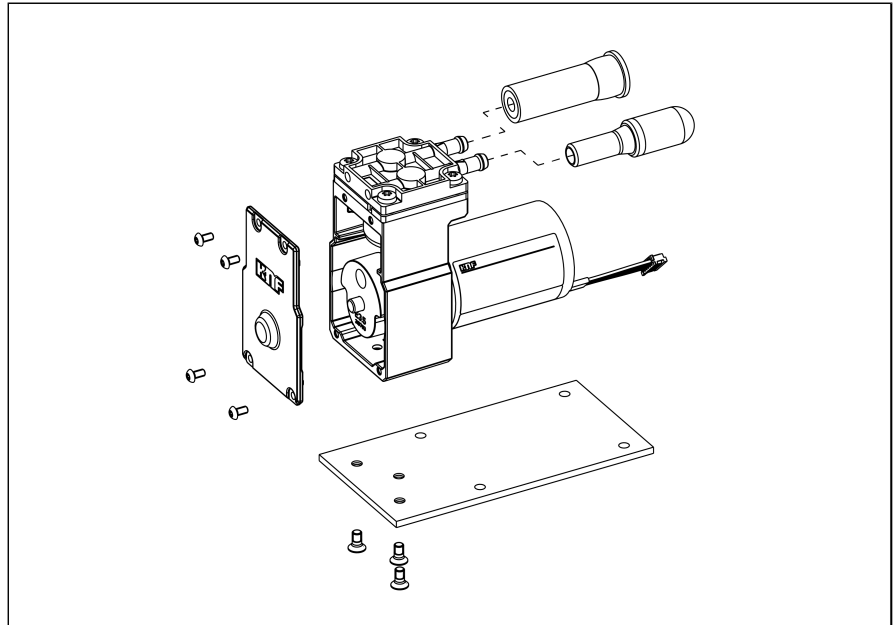


Fig.6 Accessory cover set and base plate set

11 Returns

Preparing for return

1. Flush the pump with air for a few minutes (if necessary for safety reasons: with inert gas) at atmospheric pressure to free the pump head of dangerous or aggressive gases (see Chapter Flushing the pump).

i Please contact your KNF sales partner if the pump cannot be flushed due to damage.

2. Remove the pump.
3. Clean the pump (see Chapter 8.2 *Cleaning the pump*).
4. Send the pump together with the completed Health and Safety Clearance and Decontamination Form to KNF, stating the nature of the transferred medium.
5. Pack the device securely to prevent further damage to the product. If necessary, request original packaging for a fee.

Returns

KNF shall undertake to repair the pump only under the condition that the customer presents a certificate regarding the medium that is pumped and the cleaning of the pump. In this case too, old devices can be returned. Please follow the instructions at [knf.com/repairs here](https://knf.com/repairs).

Contact your KNF sales partner directly if you require additional support for your return service.

KNF worldwide

You can find our local KNF partners at: www.knf.com