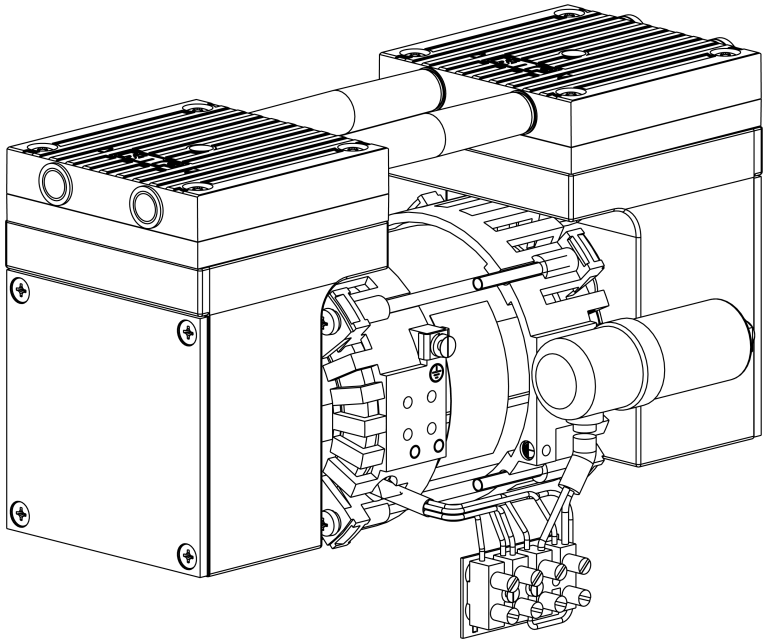
KNF 347394-347605 12/25

# OEM

**N838_E**

**TRANSLATION OF ORIGINAL OPERATING AND INSTALLATION INSTRUCTION ENGLISH**

# DIAPHRAGM PUMP



Notice!
Before operating the pump and accessories, read and observe the operating and installation instructions as well as the safety information!

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# 1 About this document

## 1.1 Using the operating and installation instructions

The operating and installation instructions are part of the pump.

→ In the event of uncertainties with regard to the content of the operating and installation instructions, please contact the manufacturer (contact data: see *www.knf.com*). Please have the type and serial number of the pump ready.

→ Read the operating and installation instructions before you commission the pump.

→ Give the operating and installation instructions only completely and unchanged to the next owner.

→ Keep the operating and installation instructions within reach at all times.

Project pumps

For customer-specific project pumps (pump models that begin with "PJ" or "PM"), there may be deviations from these operating and installation instructions.

→ For project pumps, also observe the agreed specifications.

Optional contents

Project-specific options may be included in the operating and assembly instructions. These are marked with "Optional". It is also possible that project-specific deviations are not included in the operating and assembly instructions.

## 1.2 Exclusion of liability

The manufacturer accepts no liability for damages and failures

→ from ignoring the operating and installation instructions.

→ due to changes or modifications to the device or improper handling.

→ due to the use of impermissible spare parts or accessory parts.

## 1.3 Symbols and markings

### Warning notice

A notice that warns you of danger is located here.

Possible consequences of a failure to observe the warning notice are specified here. The signal word, e.g., Warning, indicates the danger level.

→ Measures for avoiding the danger and its consequences are specified here.

### Danger levels

| Signal word | Meaning | Consequences if not observed |
|---|---|---|
| DANGER | warns of immediate danger | Death or serious injury or serious damage will result. |
| WARNING | warns of possible danger | Death, serious injury or serious damage is possible. |
| CAUTION | warns of a possibly dangerous situation | Minor injury or damage is possible. |
| NOTICE | Warns of possible damage | Damage is possible. |

*Tab.1: Danger levels*

### Other notices and symbols

→ An activity to be carried out is specified here (a step).

1. The first step of an activity to be carried out is specified here.
   Other sequentially numbered steps follow.

**i** This symbol indicates important information.

## Explanation of pictograms

| Pictogram | Meaning |
|---|---|
| | General warning symbol |
| | Warning of hot surface |
| | Warning of electrical voltage |
| | Warning of poisonous substances |
| | Warning of hand injuries through crushing |
| | Observe the operating instructions |
| | General mandatory sign |
| | Use hand protection |

*Tab.2: Explanation of pictograms*

## 1.4 List of abbreviations

| Abbreviation | Term |
|---|---|
| PTFE | Polytetrafluoroethylene |
| FFKM | Perfluoro rubber |
| PVDF | Polyvinylidene fluoride |
| PP | Polypropylene |
| FKM | Fluororubber |
| FEP | Fluoroethylene propylene |
| ETFE | Ethylene tetrafluoroethylene copolymer |
| TFM | Modified PTFE |
| Tab. | Table |
| Fig. | Figure |
| a/o | And/or |
| e.g. | For example |
| Perm. | Permissible |
| et al. | And the like |
| opt. | If necessary |
| Max. | Maximum |
| Min. | Minimum |
| PWM | Pulse Width Modulation |
| CW | Clockwise |
| CCW | Counter-Clockwise |
| TTL | Transistor-Transistor Logic |
| DC | Direct Current |
| GND | Ground |
| KF | Small flange |

# 2 Safety

Observe the warning information in the chapters *6 Installation and connection [▷ 23]* and *7 Operation [▷ 31]*.

## 2.1 Personnel and target group

Personnel

Ensure that only specialized personnel carry out work on the pumps. This applies, in particular, to mounting, connection and maintenance work.

Make sure that the personnel have read and understood the operating instructions, particularly the chapter on safety.

Target group

| Target group | Definition |
|---|---|
| User personnel | Employee |
| Specialized personnel | Specialized personnel are personnel who<br>- have relevant professional training in the field covered in the particular section of text;<br>- have current knowledge of the field covered in the particular section of text.<br>A distinction is made between the following specialized personnel:<br>C2: Skilled worker<br>C2-Me: Skilled worker - Mechanical fitter<br>C2-Pi: Skilled worker - Pipeline fitter<br>C2-EL: Skilled worker - Electrician |

*Tab.3: Target group*

Who-does-what matrix

| Lifecycle phase | User personnel | Specialized personnel |
|---|---|---|
| Transport | | C2 |
| Mounting | | C2-Me |
| Connection | | C2-Pi, C2-EL |
| Commissioning | X | C2 |
| Operation | X | C2 |
| Maintenance | | C2-Me |
| Troubleshooting | | C2C2-Pi, C2-EL |
| Disposal | | C2 |

*Tab.4: Who-does-what matrix*

## 2.2 Responsibility of the operator

The pumps are produced in accordance with the generally recognized rules of engineering, as well as the occupational health, safety and accident prevention regulations. Nevertheless, dangers can arise during their use that lead to injuries to the user or third parties or to damage to the pump or other property.

Only use the pumps in perfect technical condition, for their intended use, safely and with an awareness of the dangers and in observation of the operating and installation instructions.

The components that are to be connected to the pumps must be designed according to the pneumatic data of the pumps.

When connecting the pumps to the electrical power supply, observe the corresponding safety rules.

Make sure that no hazardous situation, physical harm or impairment of the pump can occur.

Operating parameters

Only operate and install the pump under the operating parameters and operating conditions described in Chapters *2.4 Operating conditions [▸ 9]* and *3 Technical data [▸ 14]*.

## 2.3 Working in a safety conscious manner

Observe the regulations on accident prevention and safety during all work on the pumps and during operation.

Avoid contact with the pump heads and housing parts because the pump heats up during operation.

When working on the pump, make sure that the pump is disconnected from the power and free of voltage.

When connecting the pump to the power supply, observe the corresponding safety rules.

Ensure that no hazards arise from gas flowing when gas connections are open, from the effects of noise or from hot, corrosive, dangerous and environmentally hazardous gases.

Ensure that the pump installation is EMC compliant such that no hazardous situations can occur.

## 2.4 Operating conditions

Only use the pump in perfect technical condition, for its intended purpose, safely and with an awareness of the dangers and in observation of the operating instructions.

Only install and operate the pumps in accordance with the operating parameters and conditions described in Chapter *3 Technical data [▷ 14]*.

Only pumps that are fully assembled and in the condition as delivered may be operated.

Make sure that the installation location is dry and that the pump is protected from rain, splash water, gushing water, dripping water and other contamination.

Check the tightness of the connections between the pipes of the application and the pump (or the connection of the pump) at regular intervals. Leaky connections carry the risk of releasing dangerous gases and vapors from the pump system.

## 2.5 Media

Requirements of pumped media

Before transferring a medium, check whether the medium can be transferred without risk in the specific application.

Take note of any change in the state of matter (condensation, crystallization).

Before using a medium, check the compatibility of the media-contacting components (see *3 Technical data [▷ 14]*) with the medium.

Risk of dangerous gas mixtures during pump operation if diaphragm breaks: Depending on the medium being transferred, breakage of the diaphragm can result in a dangerous mixture if the medium mixes with the air in the compressor housing or the surroundings.

Only transfer gases that remain stable under the pressures and temperatures that arise in the pump.

**Handling of hazardous media**

Upon breakage of the diaphragm and/or leaks, the transferred medium mixes with the air in the surroundings and/or in the pump housing.

Make sure that a dangerous situation cannot arise as a result.

When pumping hazardous media, observe the safety regulations for the handling of said media.

**Handling of combustible media**

Note that the pump is not designed to be explosion-proof.

Make certain that the temperature of the medium is always sufficiently below the ignition temperature of the medium so as to prevent ignition or explosion. This also applies for abnormal operating situations.

Note that the temperature of the medium increases when the pump compresses the medium.

Therefore, make certain that the temperature of the medium also remains sufficiently below the ignition temperature of the medium even when it is compressed to the maximum permissible operating pressure of the pump. The maximum permissible operating pressure of the pump is stated in Chapter *3 Technical data [▷ 14]*.

Make certain that the permissible ambient temperature (see *3 Technical data [▷ 14]*) is not exceeded.

Where applicable, also take into account external energy sources (such as radiated heat sources) that could additionally heat the medium.

In case of doubt, contact KNF Customer Service.

## 2.6 Use

### 2.6.1 Proper use

The pumps are intended exclusively for transferring gases and vapors.

The pumps are intended exclusively for operation in indoor areas and in non-explosive atmospheres.

### 2.6.2 Foreseeable misuse

The pumps must not be operated in explosive atmospheres.

The pumps are not suitable for transferring the following:

- Dusts
- Liquids
- Aerosols
- Biological and microbiological substances
- Fuels
- Explosives and flammable materials
- Fibers
- Oxidizing agents
- Foodstuffs.

As standard, the pumps must not be used for simultaneous generation of a vacuum and positive pressure.

This function can be made possible on a project basis following consultation with KNF Customer Service.

Do not apply positive pressure to the inlet of the pump.

This function can be made possible on a project basis following consultation with KNF Customer Service.

## 2.7 Directives and standards

EU/EC Directives

**Declaration of incorporation – for partly completed machinery**

With respect to the Machinery Directive 2006/42/EC, the pumps are partly completed machinery and are, therefore, to be regarded as not ready for use. Partly completed machinery may not be commissioned until it has been determined that the machine into which the partly completed machinery is to be installed complies with the provisions of the Machinery Directive 2006/42/EC. The following fundamental requirements of Annex I of Directive 2006/42/EC (general principles) are applied and observed:

- General principles no. 1
- No. 1.1.2. / 1.1.3. / 1.3.1. / 1.3.3. / 1.3.4. / 1.4.1. / 1.5.1. / 1.5.2. / 1.5.8. / 1.5.9. / 1.7.4. / 1.7.4.1. / 1.7.4.3.

Standards

The following standards apply:

- EN IEC 55014-1/2
- EN IEC 61000-3-2
- EN 61000-3-3
- EN IEC 63000

The protective goals of the following directive(s) are achieved:

- Directive 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment (Annex II changed by delegated Directive (EU) 2015/863 of the Commission)
- Directive 2014/35/EU on the harmonization of the laws of the Member States relating to the provision of electrical equipment for use within certain voltage limits on the market

China RoHS

Relevant information has been provided to comply with the regulations of SJ/T 11364-2024 ("Labeling to Control Pollution Caused by Electronic Information Products") and China's administrative methods for controlling pollution caused by electronic information products.

For detailed information, see chapter *12 Appendix: China RoHS [▷ 57]*.

## 2.8 Customer service and repair

Customer service and repairs

The pump is maintenance-free. However, KNF recommends periodic inspection of the pump for obvious changes in noise or vibration.

Only have repairs to the pumps performed by qualified KNF personnel.

Housings with electrically live components may only be opened by specialist personnel.

Use only genuine spare parts from KNF when performing servicing work.

## 2.9 Disposal

Environmental protection

Store the pump and all accessories in accordance with the environmental provisions. Observe national and international regulations. This applies in particular to parts that are contaminated with toxic substances.

If you no longer need your packaging materials (e.g. for return shipment or other transport of the device), dispose of them in an environmentally friendly manner.

Old devices must not be disposed of with household waste. Proper disposal and recycling helps to protect natural resources and the environment. The end user is responsible for disposing of old devices according to national and international regulations. Alternatively, KNF products (old devices) may also be returned to KNF for a fee (see chapter *11 Returns [▷ 56]*).

# 3 Technical data

## 3.1 Technical data

### Pump wetted materials

| Pump type | Pump head | Diaphragm | Valves |
|---|---|---|---|
| N838AN_ | Aluminum | EPDM | FPM |
| N838KN_ | PPS | EPDM | FPM |
| N838.1.2KN_ | PPS | EPDM | FPM |

*Tab.5: Pump wetted materials*

### Pneumatic parameters

| Parameter | N838ANE | N838KNE | N838.1.2KNE |
|---|---|---|---|
| Max. permissible operating pressure [bar rel.*] | 0.5 | 0.5 | 0.5 |
| Ultimate vacuum at rated speed [mbar abs.] | 100 | 100 | 90 |
| Flow rate at atm. pressure and rated speed [l/min]** | 34 | 34 | 42 |

*Tab.6: Pneumatic parameters*
**bar rel relative to 1000 hPa*
***Liters in the standard state (based on ISO 8778 and ISO 21360-1/2) (1000 hPa, 20°C)*

### Pneumatic connections

| Parameter | Value |
|---|---|
| Inlet | Thread size G 1/8 |
| Outlet | Thread size G 1/8 |

*Tab.7: Pneumatic connections*

### Electrical parameters

| Parameter | Value |
|---|---|
| Voltage/frequency | See type plate |
| Maximum current draw | See type plate |
| Power consumption of the pump | See type plate |
| Maximum permissible supply voltage fluctuations | ± 10% |
| Protection class of motor:<br>-N8_8_NE | IP 00 |
| N838.1.2KNE | IP 20 |

*Tab.8: Electrical parameters*

Thermal switch

**NOTICE**

Pump overload protection

The pumps are protected against overload by a thermal switch as standard.

**WARNING**

Personal injury and damage to the pump through automatic start

If pump operation is interrupted by the thermal switch due to overheating, the pumps start automatically after they have cooled.

→ Ensure that no dangerous situations can arise as a result.

### Weight

| Pump type | Value |
|---|---|
| N838_E | 2.6 kg |
| N838.1.2KNE | 4.4 kg |

*Tab.9: Weight*

### Other parameters

| Parameter | Value |
|---|---|
| Permissible ambient temperature | + 5°C to + 40°C |
| Permissible media temperature | + 5°C to + 40°C |
| Dimensions | See Chapter *6.1 Installing the pump [▷ 23]*. |
| Highest permissible relative air humidity of the environment | 80% for temperatures up to 31°C, decreasing linearly to 50% at 40°C. |
| Maximum installation altitude [m above sea level] | 2000 |

*Tab.10: Other parameters*

# 4 Product description

## Design

**1** Outlet (pressure side)
**2** Inlet (suction side)
**3** Electrical connection
**4** Motor

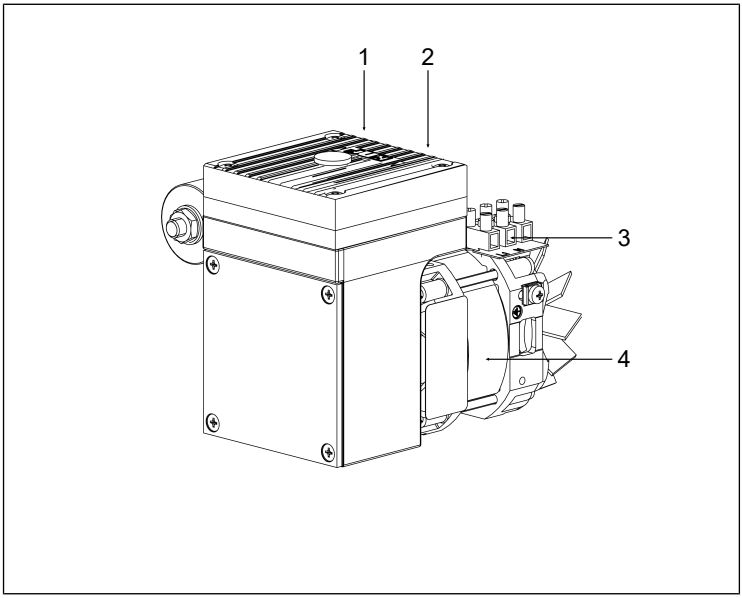


*Fig.1: Design N 838 _NE*

**1** Pneumatic connection
**2** Motor
**3** Electrical connection
**4** Outlet (pressure side)
**5** Inlet (suction side)

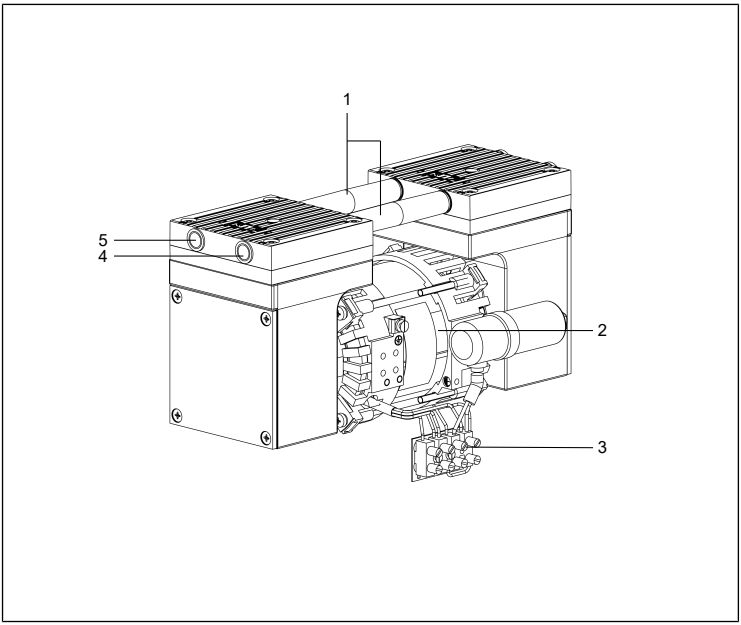


*Fig.2: Design N838.1.2KNE*

## Function of a diaphragm pump

1 Outlet valve
2 Inlet valve
3 Transfer chamber
4 Diaphragm
5 Eccentric
6 Connecting rod

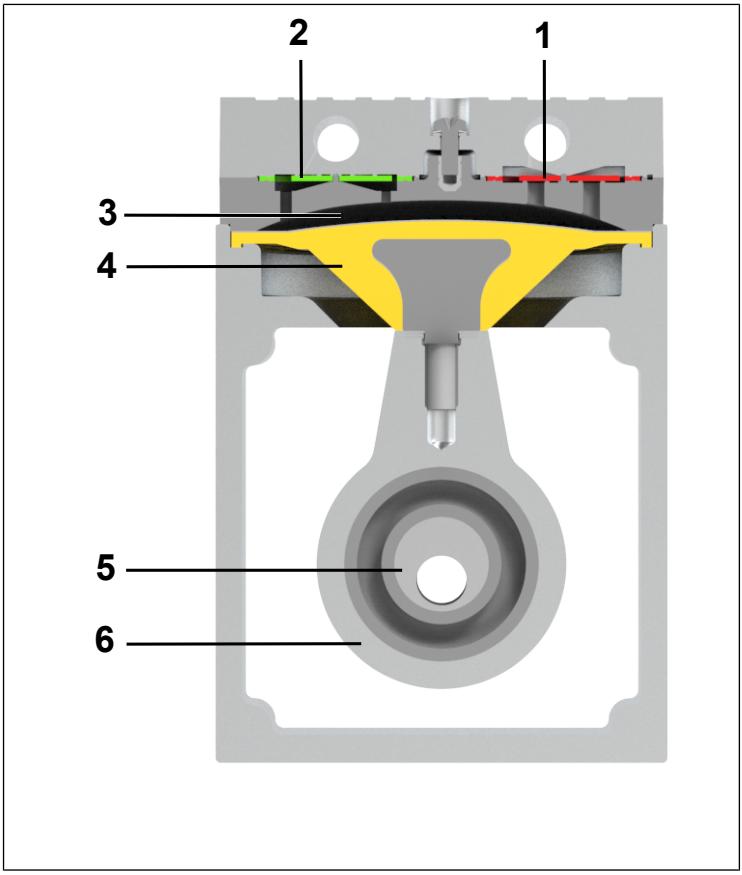


*Fig.3: Function of a diaphragm pump*

Diaphragm pumps transfer, compress (depending on the version) and evacuate gases and vapors.

The elastic diaphragm (4) is moved up and down by the eccentric (5) and the connecting rod (6). In the downwards stroke, it aspirates the gas to be transferred via the inlet valve (2). In the upwards stroke, the diaphragm presses the medium out of the pump head via the outlet valve (1). The transfer chamber (3) is separated from the pump drive by the diaphragm.

# 5 Transport

## General

Personal injury and/or property damage due to incorrect or improper transport of the pump

In the event of incorrect or improper transport, the pump can fall down, be damaged or injure persons.

→ Use suitable auxiliary means if necessary (carrying strap, lifting gear, etc.).

→ Where appropriate, wear suitable personal protective equipment (e.g., safety shoes, safety gloves).

Risk of injury from sharp edges on the packaging

There is a risk of injury from cutting on the sharp edges when grabbing corners or when opening the packaging.

→ Where appropriate, wear suitable personal protective equipment (e.g., safety shoes, safety gloves).

Only for two-headed pumps:

**CAUTION**

Personal injury and/or property damage due to incorrect or improper transport of the pump

If the pump is raised and/or carried on the connection during transport, leaks and/or damages to the pump may result.

→ Do not carry the pump on the pneumatic connection.

→ Transport the pump in the original packaging to the installation location.

→ Keep the original packaging of the pump (e.g. for later storage).

→ Inspect the pump for transport damage after receiving it.

→ Document any transport damage that has occurred.

→ Remove any transport safeguards on the pump prior to commissioning.

**Parameter**

| Parameter | Value |
|---|---|
| Storage temperature [°C] | + 5 to + 40 |
| Transport temperature [°C] | - 10 to + 60 |
| Permissible humidity (non-condensing) [%] | 30 to 85 |

*Tab.11: Transport parameters and storage parameters*

**NOTICE**

Damage to the pump

Commissioning at an insufficient temperature can lead to malfunctions or damage to the pump.

→ Prior to commissioning, make sure that the pump has reached the ambient temperature (*3 Technical data [▷ 14]*).

# 6 Installation and connection

Only install the pumps in accordance with the operating parameters and conditions described in Chapter *3 Technical data [ 14]*.

→ Observe the safety instructions (see Chapter *2 Safety [ 7]*).

**NOTICE**

Damage due to foreign objects entering the pump

During installation and/or subsequent operation of the pump, foreign bodies may enter and damage the pump.

→ Take protective measures against allowing foreign objects to enter the pump.

**DANGER**

Risk of dangerous gas mixtures during pump operation

Depending on the medium being transferred, breakage of the media-contacting components can result in a dangerous mixture if the medium mixes with the air in the compressor housing or the surroundings.

→ Before using a medium, check the compatibility of the media-contacting components (see *3 Technical data [ 14]*) with the medium.

## 6.1 Installing the pump

→ Store the pump at the installation location to allow it to adapt to the ambient temperature before installation (condensation must not be allowed to form).

Mounting dimensions → For mounting dimensions, see the following figures:

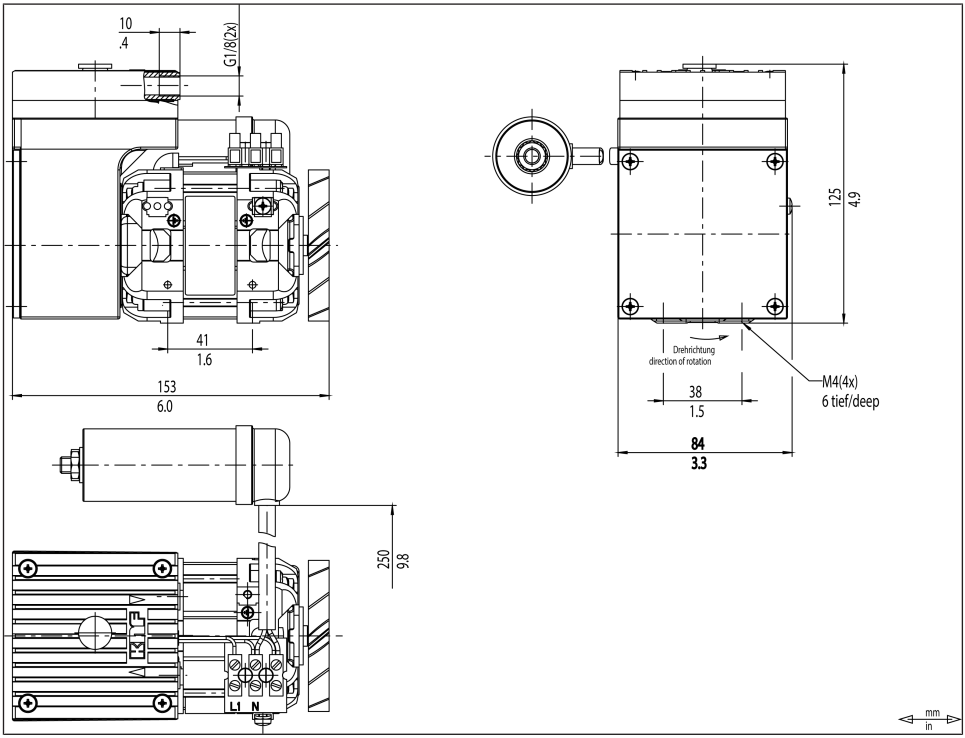


*Fig.4: Mounting dimensions N838KNE*

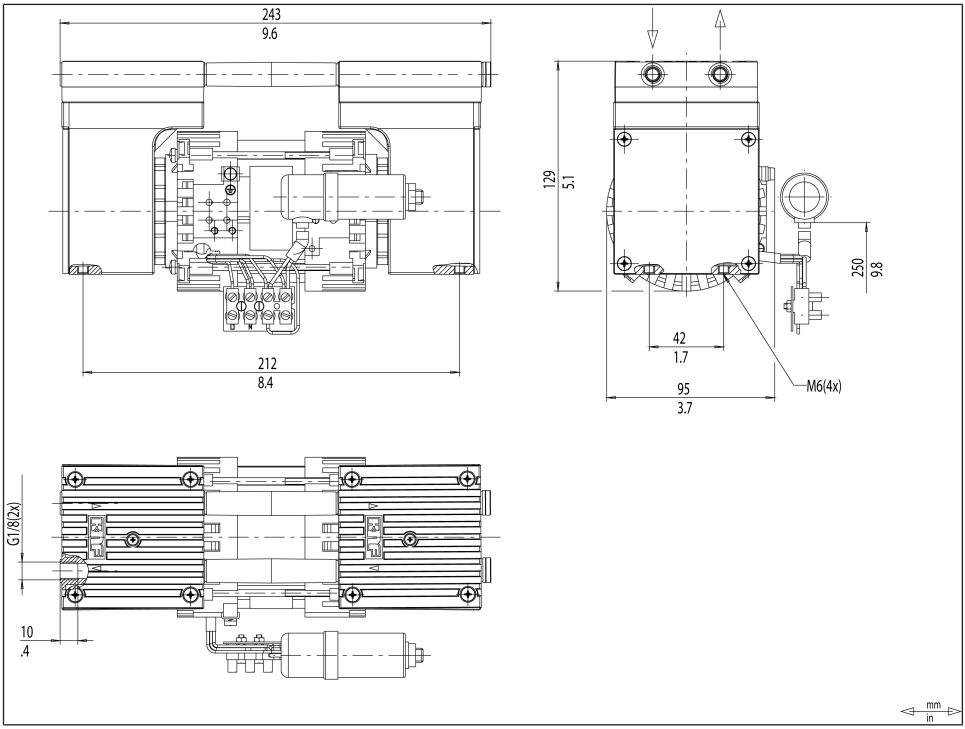


*Fig.5: Mounting dimensions N838.1.2KNE*

Cooling air supply

**WARNING**

Danger of burning on hot surfaces

Hot surfaces could occur if the pump overheats.

→ When installing the pump, make sure that sufficient cooling air infeed and discharge is ensured.

Proximity to hot pump parts

→ During installation, make sure that no combustible or thermally deformable objects are positioned in proximity to hot pump parts (head, motor).

Installation location

→ Make sure that the installation location is dry and that the pump is protected from rain, spray water, splash water, dripping water and other contamination.

→ Make sure the installation location allows access for servicing.

→ Make sure that access to moving parts is prevented.

**i** The IP protection class of the pump motor is specified on the type plate.

→ Install the pump at the highest point in the system to prevent condensate from collecting in the pump head.

→ Protect the pump from dust.

→ Protect the pump from coating with greases and oils.

→ Protect the pump from vibration and impact.

Installation position

→ The pump can be operated in any installation position. Use metal screws to fasten the pump at the indicated attachment points. Observe the specifications of the selected fasteners.

**WARNING**

Personal injury and/or property damage from vibrations

Pump vibrations, in combination with adjacent components, can result in crushing and/or damage to these components.

→ Make sure that pump vibrations cannot lead to dangers in combination with adjacent components.

Protection against foreign objects

→ Protect the pump against contact and the ingress of foreign bodies.

**WARNING**

Risk of injury during operation

Touching electrical, hot or moving parts of the pump during installation can cause injuries.

→ Take protective measures against touching the electrically live parts (electrical connection, motor windings if applicable).

→ Take protective measures to safeguard against touching moving and hot parts.

→ Automatic restart after tripping of the self-resetting protection temperature limiter.

**CAUTION**

Risk of pump damage during operation

During installation and/or subsequent operation of the pump, foreign bodies may enter and damage the pump.

→ Take protective measures against allowing foreign objects to enter the pump.

## 6.2 Electrical connection

**DANGER**

Risk of death due to electric shock

Improper electrical connection of the pump can result in electric shocks, which can lead to serious injury or even death.

→ Only have the pump connected by specialized personnel.

→ Only have the pump connected if the power supply is disconnected.

→ For electrical connection to a power source, observe the applicable standards, regulations, directives, and technical standards.

→ The pumps have been developed, manufactured and tested for S1 operation.
Additional operating modes can be made possible on a project-specific basis following consultation with KNF Customer Service.

→ Install a device for separating the pump motor from the electrical grid in the electrical installation (e.g. in accordance with EN 60335-1).

→ Protect the pump motors, e.g., in accordance with EN 60204-1 (overcurrent protection, overload protection).

**i** Refer to the type plate for the maximum current consumption of the pump.

→ Install an Emergency Off device such that it is not possible for there to be an automatic restart or for hazardous situations to persons and property to occur.

→ Install the pumps in such a way that it is not possible to touch electrically live parts (electrical connection).

Fastening the connection cables

→ Fasten the connection cables so that

→ the cables do not come into contact with movable or hot parts.

→ the cables cannot be worn or damaged on sharp corners or edges.

→ no tensile and pressure forces are exerted on the connection point of the cables (strain relief).

**i** The motors are protected against overload by a thermal switch as standard.

**Connecting the pump**

1. Confirm that the power supply meets the parameters listed on the pump type plate. Refer to the pump type plate for the rated current draw.

**i** The supply voltage may deviate by maximum +10% or –10% from the values on the type plate.

2. Connect the ground conductor to the pump motor.
3. Connect the motor wires.
4. Connect the motor cable:

## 6.3 Pneumatic connection

**CAUTION**

Personal injury or property damage through ejected plugs

If not removed, the plugs on the outlet of the pump can be ejected during operation by the resulting overpressure.

→ Remove the plugs during installation.

→ Wear appropriate personal protective equipment.

Connected components

→ Only connect components to the pump that are designed for the pneumatic data and thermal requirements of the pump. (see Chapter *3 Technical data [▷ 14]*).

Pump discharge

→ Discharge the possibly hot pump discharge at the pneumatic outlet of the pump safely (with regard to medium and noise).

Decoupling

→ KNF recommends mechanically decoupling the pump from the pipe system, e.g., through the use of flexible hoses or pipes. In this way it is possible to prevent the transfer of possible pump vibrations and noises to the system.

### Connecting the pump

ℹ A marking on the pump head indicates the flow direction.

**CAUTION**

Risk of injury due to mixing up inlet and outlet

Mixing up the inlet and outlet may cause breakage of components connected at the inlet and outlet.

→ Observe the marking of inlet and outlet on the pump head.

1. Remove the protective plugs from the connections.
2. Screw accessories such as silencers or hose nipples (if present) onto the corresponding connections.

ℹ The silencer is to be mounted in the outlet of the pump.

3. Connect the suction line and the pressure line (for mounting dimensions, see Chapter *3 Technical data [▷ 14]*).
4. Lay the suction line and pressure line with a descent so that no condensate can run into the pump.

# 7 Operation

## 7.1 General

**WARNING**

Risk of burns from hot pump parts and/ or hot medium

Some pump parts may be hot during or after operation of the pump.

→ Allow the pump to cool after operation.

→ Take protective measures to protect against touching hot parts.

**WARNING**

Personal injury and damage to the pump through automatic start

If pump operation is interrupted by the thermal switch due to overheating, the pumps start automatically after they have cooled.

→ Ensure that no dangerous situations can arise as a result.

**WARNING**

Injury to eyes

Coming too close to the inlet/outlet of the pump may result in injury to the eyes due to the present vacuum/operating pressure.

→ Do not look into the pump inlet/ outlet during operation.

→ Only operate the pumps under the operating parameters and operating conditions as described in Chapter *3 Technical data [▷ 14]*.

→ Ensure the proper use of the pumps (See Chapter *2.6.1 Proper use [▷ 11]*).

→ Rule out the possibility of foreseeable misuse of the pumps (see chapter *2.6.2 Foreseeable misuse [▷ 11]*).

→ Observe the safety instructions (Chapter *2 Safety [▷ 7]*).

→ The pumps are built-in devices. Before they are commissioned, it must be ensured that the machines or systems into which the pumps are installed comply with the relevant provisions.

**WARNING**

Risk of bursting of pump head due to excessive pressure increase

Excessive pressure increase during pump operation can cause the head to burst, resulting in material damage or personal injury.

→ Do not exceed the maximum permissible operating pressure (see *3 Technical data [▷ 14]*).

→ Monitor the pressure during operation.

→ If the pressure exceeds the maximum permissible operating pressure of the pump: immediately switch off the pump and remedy the fault (see Chapter *10 Troubleshooting [▷ 52]*).

→ Only throttle or regulate the air or gas quantity on the inlet line to prevent the maximum permissible operating pressure from being exceeded.

→ If the air quantity or gas quantity on the outlet line is throttled or regulated, make sure that the maximum permissible operating pressure at the pump is not exceeded.

→ Ensure that the pump outlet is not closed or restricted.

**NOTICE**

Material damage due to excess pressure

Exceeding the maximum permissible operating overpressure can result in material damage to the pump.

→ Excessive pressure, with all of the associated hazards, can be prevented by means of a bypass line with a pressure relief valve between the outlet and inlet of the pump. Further information is available from KNF Customer Service (contact data: see *www.knf.com*).

**WARNING**

Risk of dangerous gas mixtures during pump operation if diaphragm breaks

If the diaphragm should break, the medium will mix with the air in the compressor housing or in the surroundings.

→ Stop pump immediately.

→ Replace the diaphragm prior to further operation (see Chapter *8 Servicing [▷ 37]*).

**WARNING**

Personal injury and damage to the pump through automatic start

If pump operation is interrupted by the thermal switch due to overheating, the pumps start automatically after they have cooled.

→ Ensure that no dangerous situations can arise as a result.

**NOTICE**

Material damage due to intake of contaminants and objects

Operation with open gas connection at the inlet can result in contaminants and objects being drawn in.

→ If necessary, take protective measures against the ingress of contaminants and objects.

Pump standstill

→ When the pump is at a standstill, establish normal atmospheric pressure in the lines.

Vapors as medium

The service life of the diaphragm can be extended, if no condensate forms in the pump. Therefore:

→ Perform any work with saturated or near-saturated vapors only with a warm pump.

→ KNF recommends: When pumping corrosive media, flush the pump before switching off (see Chapter *8.2.1 Flushing the pump [▷ 38]*) to extend the service life of the diaphragm.

## 7.2 Information on switching the pump on and off

### Switching on the pump

**NOTICE**

The pump should not be started against pressure or vacuum. This also applies after a brief power interruption during operation. If a pump starts up against pressure or vacuum, the pump may stall, causing the overload protection to turn off pump.

→ Ensure that normal atmospheric pressure is present in the lines when switching on.

### Switching off/decommissioning the pump

→ Establish normal atmospheric pressure in the lines (relieve pump pneumatically).

Recommissioning

→ Before recommissioning, observe the applicable standards, guidelines, regulations and technical standards at the electrical connection.

Inspecting the pump

→ Inspect the pump periodically for external damage or leakage.

# 8 Servicing

**NOTICE**

Servicing the pump

Damage to the pumps can result from failure to observe the applicable legal regulations and procedures for the location or intervention by untrained or uninstructed personnel.

→ Servicing may only be performed according to the legal regulations (e.g. work safety, environmental protection) and provisions.

→ Servicing may only be performed by specialized personnel or trained and instructed personnel.

## 8.1 Servicing schedule

| Component | Maintenance interval |
|---|---|
| Pump | → Perform periodic inspections for external damage or leakage.<br>→ Perform periodic inspections for noticeable changes to noises and vibrations. |
| Gas connections | → Perform periodic inspections for external damage or leakage. |
| Diaphragm and valve plates | → At the latest, replace when the pump flow rate decreases. |
| Silencer (accessories) | → Replace if soiled. |

*Tab.12: Servicing schedule*

## 8.2 Cleaning

**NOTICE**

Material damage due to cleaning work

Failure to observe the cleaning instructions may result in material damage to the device if liquids penetrate the inside of the housing.

→ Ensure that no fluids enter the interior of the housing.

### 8.2.1 Flushing the pump

When transferring dangerous and environmentally hazardous media, KNF recommends flushing the pump with air at atmospheric pressure for a few minutes prior to switch-off (if necessary for safety reasons: with an inert gas) to extend the service life of the diaphragm.

→ Discharge the media safely.

### 8.2.2 Cleaning the pump

Requirements

→ Pump disconnected from mains and voltage-free

**CAUTION**

Risk of burns from hot pump parts

The pump head or motor may still be hot after operation of the pump.

→ Allow the pump to cool after operation.

**WARNING**

Health hazard due to dangerous substances in the pump

Depending on the medium being transferred, caustic burns or poisoning is possible.

→ Wear protective equipment if necessary, e.g., protective gloves, goggles.

→ Clean the pump with suitable measures.

**NOTICE**

Material damage due to entry of liquids

When cleaning the pump, liquids may enter the inside of the housing, which can damage the pump.

→ During cleaning work, ensure that no fluids enter the interior of the housing.

→ Only clean the pump with a dry wiping cloth. When cleaning, use no solvents if possible as these can affect the plastic parts.

→ Only use solvents during cleaning if head materials are not corroded (ensure resistance of the material).

→ If compressed air is available, blow out the components.

## 8.3 Replacing the diaphragm and valve plates

Requirements

→ Disconnect the motor from the power supply network and ensure that it is voltage-free.

→ Allow the pump and the motor to cool.

→ Clean the pump and remove any hazardous materials from the pump.

→ Remove the hoses/pipes from the inlet and outlet of the pump.

Spare parts/tools

| Spare part/tool | Quantity |
|---|---|
| Spare part set* | 1 |
| Felt-tip pen | 1 |
| Size 2 Phillips screwdriver | 1 |

*Tab.13: Spare parts/tools*
**Acc. to 9 Spare parts and accessories [▶ 50]*

Information on the procedure

Diaphragm and valve plates/seals are the only wearing parts in the pumps. They are easy to replace.

Valve plates/seals and diaphragm should generally be replaced at the same time. If the diaphragm is not replaced at the same time as the valve plates/seals, the specified output of the pump can no longer be ensured after the maintenance is performed.

**WARNING**

Health hazard due to dangerous substances in the pump

Depending on the medium being transferred, caustic burns or poisoning is possible.

→ Wear protective equipment if necessary, e.g., protective gloves, goggles.

→ Clean the pump with suitable measures.

**CAUTION**

Risk of burns from hot pump parts

The pump head or motor may still be hot after operation of the pump.

→ Allow the pump to cool after operation.

### 8.3.1 Changing diaphragms and valve plates (for pump heads made of plastic)

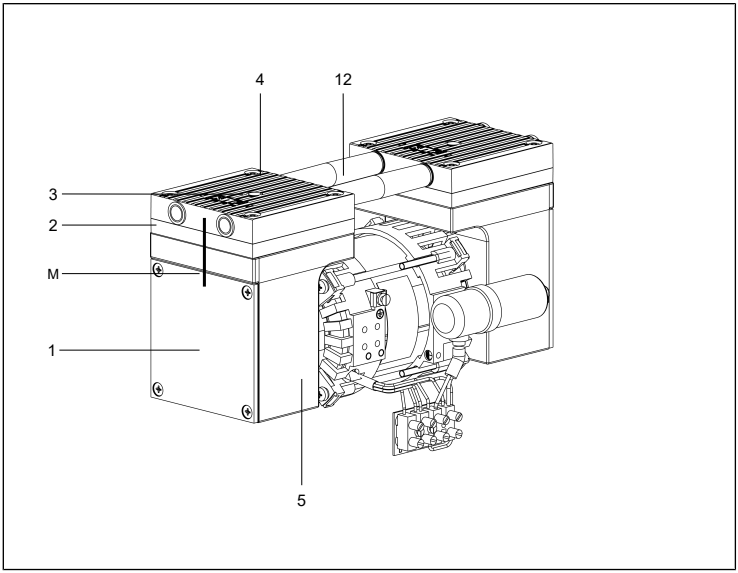


*Fig.6: Two-headed pump N838.1.2KNE*

**1** Cover
**2** Intermediate plate
**3** Head plate
**4** Head plate screw
**5** Housing
**6** Valve plate/ seal
**7** Structured diaphragm
**8** Washer
**9** Screw
**10** Spring washer
**11** Washer
**12** Pneumatic connection tube
**M** Marking

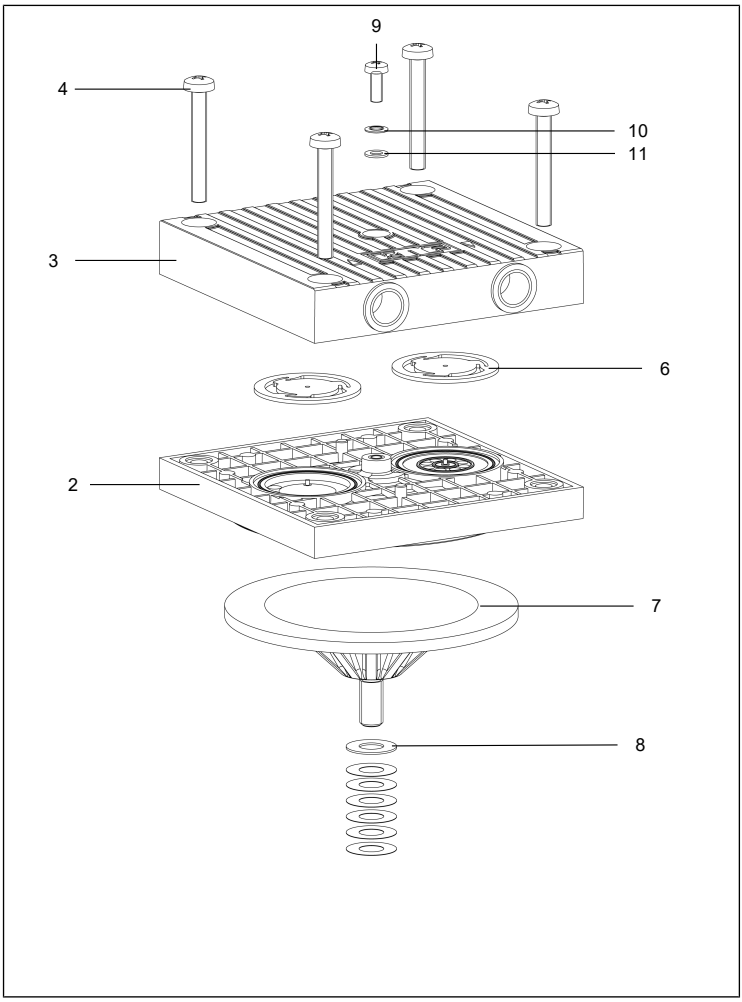


*Fig.7: Pump head N 838 KN_ versions (plastic pump head)*

The diaphragm and valve plates/seals are to be replaced in the following order:

### Initial steps

1. Disconnect the pump from the power supply and ensure that it is voltage-free.

2. Loosen the four fastening screws and remove the cover (**1**). In all the following instructions, where turning or holding the fan wheel is recommended, but if no fan is present than holding the counterweight is the alternate.

**Remove pump head**

1. Mark the head plate (**3**), the intermediate plate (**2**) and the housing (**5**) with a continuous felt-tip pen line (**M**). This helps to avoid incorrect assembly later.
2. Loosen the four head plate screws (**4**) and remove the head plate (**3**) from the pump housing together with the intermediate plate (**2**).

**For two-headed pumps:**

3. Loosen the head plate screws (**4**) on both pump heads and remove both head plates (**3**) together with the connection (**13**) and the intermediate plate (**2**).

**Replacing the diaphragm**

1. Turn the fan wheel to move the diaphragm (**7**) to the upper reversal point.
2. Lift the diaphragm (**7**) on opposing side edges. Then grasp the diaphragm (**7**) and remove it by turning it counterclockwise.
3. Remove the shim(s) (**8**) from the stud bolt of the diaphragm (**7**) and keep them in a safe place.
4. Check all parts for contamination and clean them if necessary (see 8.2.2. Cleaning the pump).
5. Push the shim(s) (**8**) onto the stud bolt of the new diaphragm (**7**).
6. Move the connecting rod to the upper reversal point by turning the fan wheel.
7. Screw the diaphragm (**7**) with shim(s) (**8**) clockwise onto the connecting rod and tighten finger-tight.
8. Perform steps 1 to 7 for the second pump head.

**Changing the valve plates/seals**

1. Loosen the screw (**9**) with a small screwdriver.
2. Separate the head plate (**3**) from the intermediate plate (**2**).

3. Remove the valve plates/seals (**6**) from the intermediate plate (**2**).
4. Check the valve seats, intermediate plate and head plate for cleanliness; Replace these parts if there are bumps and scratches on them.

**NOTICE**

The valve plates/seals are identical for the pressure and suction side. The same applies for the top and bottom of the valve plates/seals.

5. Insert the new valve plates/seals (**6**) in the valve seats of the intermediate plate (**2**).
6. By slightly moving the valve plates/seals horizontally, ensure that they are not under tension.
7. Place the head plate (**3**) on the intermediate plate (**2**) according to the marking (**M**).
8. With a slight lateral movement of the head plate, check its centering.
9. Connect the head plate (**3**) and the intermediate plate (**2**) to each other; to do this, screw in the screws (**9**) with spring washer (**10**) and washer (**11**). Tightening torque for tightening the screws: 35 Ncm.
10. Perform steps 1 to 9 for the second pump head.

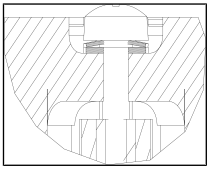

*Fig.8: Alignment of the spring washers (**10**)*

**For two-headed pumps:**

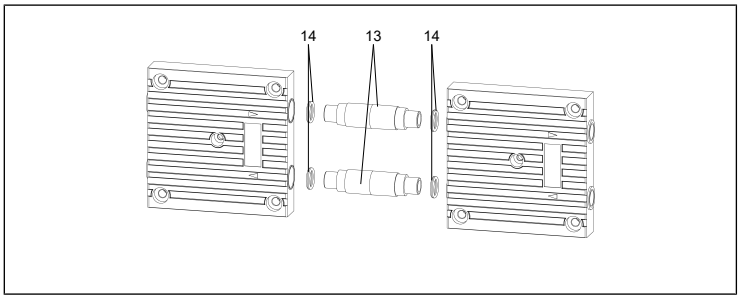


*Fig.9: Removal of connection tubes and O-rings (two-headed pumps)*

11. Pull the two pump heads apart and remove the connection tubes (**13**) with the O-rings (**14**).
12. Change the O-rings on both connection tubes.
13. Put the connection tubes with the new O-rings**(14**) back into the two pump heads.

### Mounting the pump head

**i** For two-headed pumps, the following steps must be performed on both pump heads at the same time.

1. Move the diaphragm over the fan wheel to top dead center.
2. Place the pump head(s) (consisting of intermediate plate (**2**) with valve plates/seals (**6**) as well as head plate (**3**)) on the housing according to the markings (**M**).
3. Only slightly tighten the screws (**4**) crosswise.
4. Check for ease of movement of the pump by turning the fan wheel.
5. Move the diaphragm over the fan wheel to top dead center.
6. Hand-tighten the screws (**4**) crosswise (tightening torque: 3.5 Nm).

### Final steps

1. Mount the cover plate (**1**).
2. Connect the pump to the power supply.

If you have questions with regard to maintenance, please contact our KNF Customer Service (contact data: www.knf.de).

### 8.3.2 Changing diaphragms and valve plates (for pump heads made of aluminum)

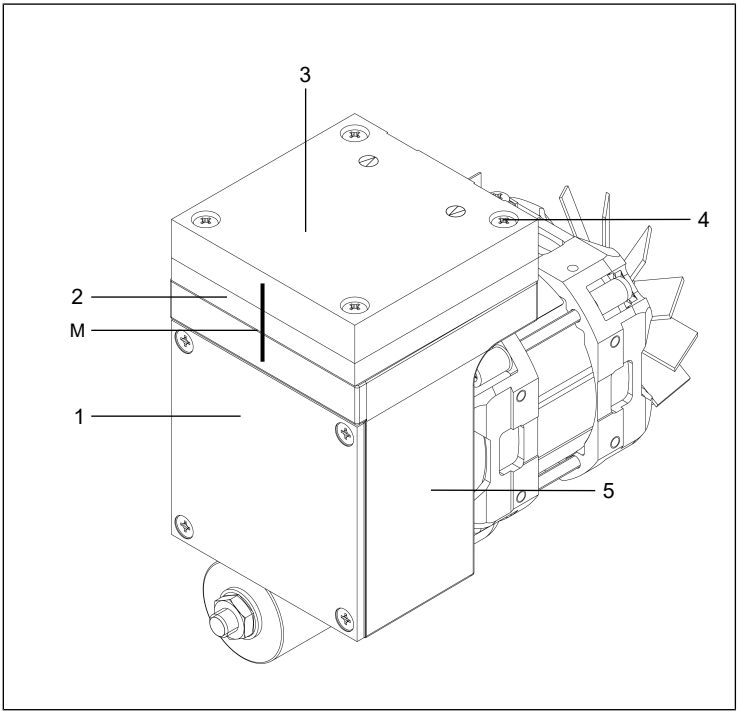


*Fig.10: One-headed pump N838ANE*

**1** Housing
**2** Intermediate plate
**3** Head plate
**4** Head plate screw
**5** Cover
**6** Valve plate/ seal
**7** Diaphragm
**8** Shim
**9** Connecting rod
**10** Counterweight
**M** Marking

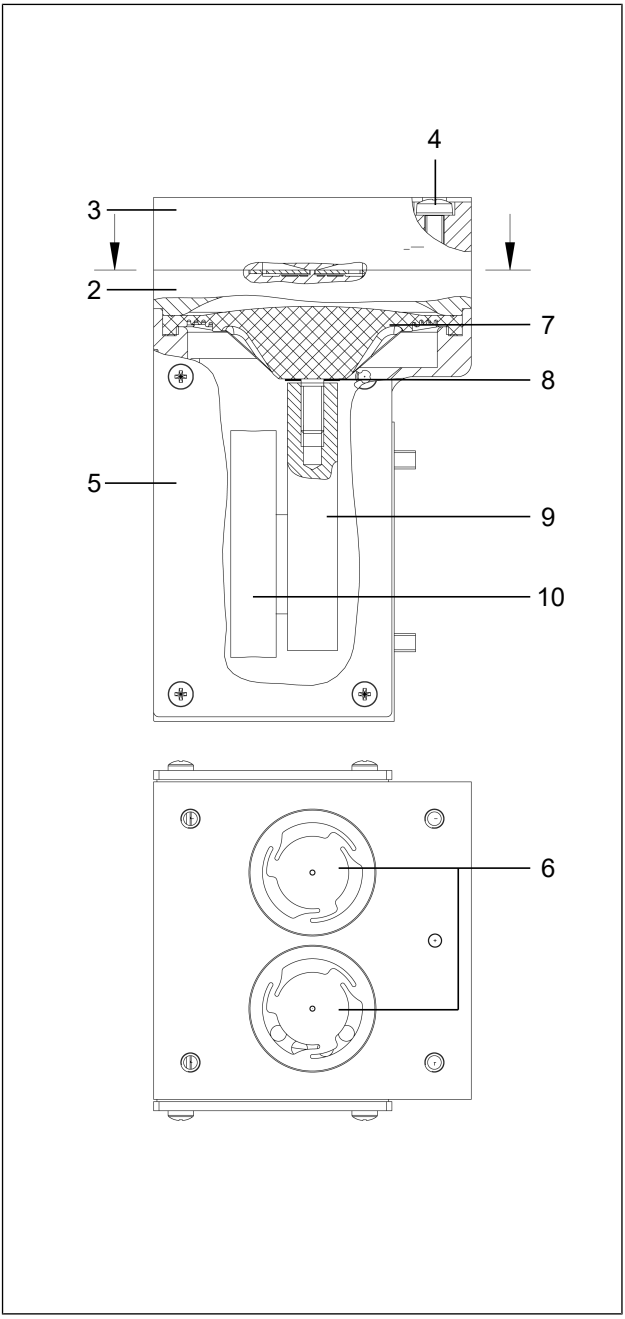


*Fig.11: Sectional drawing of head N828AN*

The diaphragm and valve plates/seals are to be replaced in the following order:

**Initial steps**

1. Disconnect the pump from the power supply and ensure that it is voltage-free.

**Remove pump head**

1. Mark the head plate (**3**), the intermediate plate (**2**) and the housing (**1**) with a continuous felt-tip pen line (**M**). This helps to avoid incorrect assembly later.
2. Loosen the four head plate screws (**4**) and remove the head plate (**3**) from the pump housing together with the intermediate plate (**2**).

**Changing the diaphragm**

1. Turn the fan wheel to move the diaphragm (**7**) to the upper reversal point.
2. Lift the diaphragm (**7**) on opposing side edges. Then grasp the diaphragm (**7**) and remove it by turning it counterclockwise.
3. Remove the shim ring(s) (**8**) from the stud bolt of the diaphragm (**7**) and keep them in a safe place.
4. Check all parts for contamination and clean them if necessary.
5. Push the shim ring(s) (**8**) onto the stud bolt of the new diaphragm (**7**).
6. Move the connecting rod to the upper reversal point by turning the fan wheel.
7. Screw the diaphragm (**7**) with shim ring(s) (**8**) clockwise onto the connecting rod and hand-tighten.

**Replacing the valve plates/seals**

1. Separate the head plate (3) from the intermediate plate (2).
2. Remove the valve plates/seals (6) from the intermediate plate (2).

3. Check the valve seats, intermediate plate and head plate for cleanliness; Replace these parts if there are bumps and scratches on them.

**NOTICE**

The valve plates/seals are identical for the pressure and suction side. The same applies for the top and bottom of the valve plates/seals.

4. Insert the new valve plates/seals (6) in the valve seats of the intermediate plate (2).
5. By slightly moving the valve plates/seals horizontally, ensure that they are not under tension.

**Fitting the pump head**

1. Move the diaphragm over the fan wheel to top dead center.
2. Place the pump head(s) (consisting of intermediate plate (**2**) with valve plates/sealing rings (**6**) as well as head plate (**3**) on the housing according to the markings (**M**).
3. Only slightly tighten the screws (**4**) crosswise.
4. Check for ease of movement of the pump by turning the fan wheel.
5. Move the diaphragm over the fan wheel to top dead center.
6. Hand-tighten the screws (**4**) crosswise (tightening torque: 3.5 Nm).

**Final steps**

1. Connect the pump to the power supply.

If you have questions with regard to maintenance, please contact our KNF technical adviser (contact data: www.knf.com).

# 9 Spare parts and accessories

To order spare parts and accessories, please contact your KNF sales partner or KNF Customer Service (contact data: see www.knf.com).

## 9.1 Spare parts

### Spare part set

A spare part set consists of:

For one-headed pumps:

| Spare part | Quantity |
|---|---|
| Diaphragm | 1 |
| Valves | 2 |

*Tab.14:*

For two-headed pumps:

| Spare part | Quantity |
|---|---|
| Diaphragm | 2 |
| Valves | 4 |
| O-rings | 4 |

*Tab.15:*

| Spare part set | Order number |
|---|---|
| N 838 (one head) | 043825 |
| N 838.1.2 (two-headed) | 313749 |

*Tab.16:*

## 9.2 Accessories

| Accessories | Order number |
|---|---|
| Silencer G 1/8 | 007006 |
| Hose connector (straight)<br>Except N838.1.2KN_: PA, G 1/8, ID6 | 000360 |
| Hose connector<br>N838.1.2 KN_: PA, G 1/8, ID8 | 004975 |
| Angled hose connector<br>Except N838.1.2KN_: PA, G1/8, ID6 | 001858 |
| Accessory set (anti-vibration buffers) | 358342 |

*Tab.17:*

# 10 Troubleshooting

**DANGER**

Risk of death due to electric shock

Working on the pump connected to the power supply can result in electric shocks, which can lead to serious injury or even death.

→ All work on the pump may only be performed by authorized specialized personnel.

→ Before working on the pump: Disconnect the pump from the power supply.

→ Check and ensure that no voltage is present.

→ Allow the pump to cool before troubleshooting.

→ Check the pump (see following tables).

| **Pump not delivering** | |
|---|---|
| **Cause** | **Troubleshooting** |
| Pump is not connected to the electrical power supply. | → Connect the pump to electrical power supply. |
| No voltage in the electrical power supply. | → Check the circuit breaker for the room and switch it on if necessary. |
| Pneumatic connections or lines are blocked. | → Check the connections and lines.<br>→ Remove the blockage. |
| External valve is closed or filter clogged. | → Check external valves and filters. |
| Condensate has collected in the pump head. | → Separate the source of the condensate from the pump.<br>→ Flush the pump with air at atmospheric pressure for a few minutes (if necessary for safety reasons: with an inert gas).<br>→ Install the pump at the highest location in the system. |
| Thermal switch of the motor has tripped. | → Disconnect the pump from electrical mains.<br>→ Allow the pump to cool down.<br>→ Determine the cause of the overheating and eliminate the cause. |
| Diaphragm and valves are worn or defective. | → Replace diaphragm and valves (see Chapter *8 Servicing [▷ 37]*). |

*Tab.18: Troubleshooting: Pump not delivering*

| **Flow rate, pressure or vacuum too low**<br>**The pump does not reach the performance stated in the technical data or data sheet.** | |
|---|---|
| **Cause** | **Troubleshooting** |
| Condensate has collected in the pump head. | → Separate the source of the condensate from the pump.<br>→ Flush the pump with air at atmospheric pressure for a few minutes (if necessary for safety reasons: with an inert gas).<br>→ Install the pump at the highest location in the system. |
| There is overpressure on the pressure side and at the same time vacuum or pressure above atmospheric pressure on the suction side. | → Change the pneumatic conditions. |
| Pneumatic lines or connection parts have insufficient cross-sections or are constricted. | → Disconnect the pump from the system to determine the output values.<br>→ Eliminate any constriction (e.g. valve).<br>→ Use lines or connection parts with a larger cross-section if necessary. |
| Leaks occur at pneumatic connections, lines or pump head. | → Eliminate the leaks. |
| Pneumatic connections or lines are partially or completely blocked. | → Check the pneumatic connections and lines.<br>→ Remove any parts or particles that are causing blockages. |
| Head parts are soiled. | → Clean the head components. |
| Working diaphragm broken | → Stop the pump immediately.<br>→ Change the diaphragm (see *8 Servicing [▷ 37]*). |
| Diaphragm and valves are worn or defective. | → Replace diaphragm and valves (see Chapter *8 Servicing [▷ 37]*). |
| Replaced diaphragm and valves. | → Ensure that shims were fitted on the diaphragm thread. |

| **Flow rate, pressure or vacuum too low**<br>**The pump does not reach the performance stated in the technical data or data sheet.** | |
|---|---|
| **Cause** | **Troubleshooting** |
| | → *Check the pneumatic connection and hose connections for leaks. |

*Tab.19: Troubleshooting: Flow rate, pressure or vacuum too low*

| **Pump exhibiting changed running noises and vibrations** | |
|---|---|
| **Cause** | **Troubleshooting** |
| Pump bearing worn or defective. | → Determine the cause.<br>→ Contact KNF Customer Service. |

*Tab.20: Troubleshooting: Pump exhibiting changed running noises and vibrations*

### Fault cannot be rectified

If you are unable to identify any of the specified causes, send the pump to KNF Customer Service (contact data: see *www.knf.com*).

1. Flush the pump with air for a few minutes (if necessary for safety reasons: with inert gas) at atmospheric pressure to free the pump head of dangerous or aggressive gases (see Chapter *8.2.1 Flushing the pump [▷ 38]*).
2. Clean the pump (see Chapter *8.2.2 Cleaning the pump [▷ 38]*).
3. Send the pump together with completed Health and Safety Clearance and Decontamination Form to KNF, specifying the pumped medium.

# 11 Returns

### Preparing for return

1. Flush the pump with air for a few minutes (if necessary for safety reasons: with inert gas) at atmospheric pressure to free the pump head of dangerous or aggressive gases (see Chapter *8.2.1 Flushing the pump [▷ 38]*).

**i** Please contact your KNF sales partner if the pump cannot be flushed due to damage.

2. Remove the pump.
3. Clean the pump (see Chapter *8.2.2 Cleaning the pump [▷ 38]*).
4. Send the pump together with the completed Health and Safety Clearance and Decontamination Form to KNF, stating the nature of the transferred medium.
5. Pack the device securely to prevent further damage to the product. If necessary, request original packaging for a fee.

### Returns

KNF shall undertake to repair the pump only under the condition that the customer presents a certificate regarding the medium that is pumped and the cleaning of the pump. In this case too, old devices can be returned. Please follow the instructions at knf.com/repairs here.

Contact your KNF sales partner directly if you require additional support for your return service.

# 12 Appendix: China RoHS

**For further information, see also**

- KNF Statement on China RoHS.pdf

## SJ-T 11364-2024 Hazardous Substance Disclosure Table / SJ-T 11364-2024 有害物质含量表

This declaration is valid for the KNF products produced by:

本声明适用于由以下KNF公司生产的产品:

KNF Neuberger GmbH DE-79112 Freiburg Germany

The following information has been made available to comply with SJ-T 11364-2024 the Marking for Control of Pollution Caused by Electronic Information Products as required by China's Management Methods for the Control of Pollution from Electronic and Electrical Products.

提供以下信息旨在遵守中国《电子信息产品污染控制管理办法》所要求的 SJ-T 11364-2024《电子信息产品污染控制标识》标准。

| Part Name<br>部件名称 | Hazardous Substances Table<br>有害物质含量表 | | | | | | EFUP /<br>环境友好使用期限<br> | China RoHS comment /<br>中国RoHS注释 | EU RoHS compliant /<br>符合欧盟RoHS指令 |
|---|---|---|---|---|---|---|---|---|---|
| | Lead<br>铅<br>(Pb) | Mercury<br>汞<br>(Hg) | Cadmium<br>镉<br>(Cd) | Hexavalent Chromium<br>六价铬<br>(Cr(VI)) | Polybrominated biphenyls<br>多溴联苯<br>(PBB) | Polybrominated diphenyl ethers<br>多溴二苯醚<br>(PBDE) | | | |
| Pump head /<br>泵头 | X | O | O | O | O | O | 20 | Lead within EU RoHS exemption limit /<br>铅含量在欧盟RoHS豁免限值以内 | Yes / 是 |
| Pump housing /<br>泵体 | X | O | O | O | O | O | 20 | Lead within EU RoHS exemption limit /<br>铅含量在欧盟RoHS豁免限值以内 | Yes / 是 |
| Pump motor /<br>泵的电机 | X | O | O | O | O | O | 20 | Lead within EU RoHS exemption limit /<br>铅含量在欧盟RoHS豁免限值以内 | Yes / 是 |
| Additional components for systems /<br>系统附加部件 | X | O | O | O | O | O | 20 | Lead within EU RoHS exemption limit /<br>铅含量在欧盟RoHS豁免限值以内 | Yes / 是 |

O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement in SJ-T 11364-2024. 表示该有害物质在该部件所有均质材料中的含量均在 SJ-T 11364-2024 规定的限量要求以下。

X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement in SJ-T 11364-2024. 表示该有害物质至少在该部件的某一均质材料中的含量超出 SJ-T 11364-2024 规定的限量要求。

EFUP /环境友好使用期限: Environment Friendly Using Period / 环境友好使用期

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## KNF worldwide

You can find our local KNF partners at: www.knf.com